#### Agenda item 12

South Wiltshire Strategic Alliance 3 Rollestone St, Salisbury SPI IDX

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# Report

**Report subject**: Progress Report on the Four Rivers, Mere and

Nadder Valley Community Plans

Report to : Western Area Committee

Date : 8 December 2005

Author : Claire Westlake

#### 1. PURPOSE OF THIS REPORT

The purpose of this document is to highlight the progress made on the actions in the Four Rivers, Mere and Nadder Valley Community Plans.

#### 2. BACKGROUND

During the summer of 2003, the South Wiltshire Strategic Alliance distributed a community questionnaire to 49,000 households in South Wiltshire. The following numbers of questionnaires were returned from each Community Area within the Western Area:

Four Rivers 1,818 questionnaires Mere 1,025 questionnaires Nadder Valley 1,390 questionnaires

The results of the questionnaires, coupled with public meetings and workshops, identified a number of priorities across the Western Area.

These were the priorities ranked for each community area:









FOUR RIVERS	MERE	NADDER VALLEY
Looking after the	Looking after the roads	Looking after the
roads		roads
2. Housing local people	Protecting local	2. Housing local
can afford	facilities	people can afford
3. Public transport	Housing that local	3. Looking after the
	people can afford	environment
4. Reducing crime	4. Local schools	4. Public Transport
<ol><li>Looking after the</li></ol>	5. Reducing crime	5. Reducing crime
environment	-	
6. Cleanliness of roads,	6. Activities & facilities for	Protecting local
streets and open spaces	teenagers	facilities

The priorities identified have been allocated into 8 themes, which reflect the policy themes in the Wiltshire Community Strategy. These themes are: Countryside and Land-Based Issues; Crime and Community Protection; Culture; The Economy; Education, Skills & Learning; Housing and The Built Environment; Social Care and Health; and Transport. An additional theme of Access to Services has also been used.

The draft community plans were subjected to extensive consultation with key local stakeholders and organisations. The final drafts for Four Rivers and Mere were approved by the Western Area Committee on 7<sup>th</sup> October 2004 and were published in January 2005. The Nadder Valley Community Plan was approved by the Western Area Committee on 6<sup>th</sup> January 2005 and published in June 2005. The plans cover a five year period, 2004-2009.

#### 3. MONITORING THE PLANS

It has been agreed that the Alliance will provide six-monthly monitoring reports for all six Community Plans and report to each Area Committee.

The complete reports for all areas will be posted on the Alliance website by the end of the year at: http://www.southwilts.com/site/SWSA

The Appendices provide an update of all the actions found in the Community Plans for the Western Area.

Appendix 1: Four Rivers

Appendix 2: Mere

Appendix 3: Nadder Valley

The page number of where the action appears in the appropriate community plan has been indicated. Additionally provided is an update on actions from other community plans that are also appropriate to the Western Area (shown by X).

The actions are grouped by the nine policy themes. The update indicates the status of each action according to the criteria above.

There was no community planner in post in the Four Rivers area from Jan-Oct 2005 due to a secondment. This explains the higher proportion of actions were no information was available.

#### 4. **RECOMMENDATIONS**

For the Western Area Committee to:

- Feedback comments on this progress report.
- Suggest how this information can be used and celebrated with the local community.
- Suggest how this information can be used for the SWSA Annual Conference in February 2006.

# 5. SUMMARY – FOUR RIVERS, MERE AND NADDER VALLEY COMMUNITY PLAN MONITOR 2004-09

# **Four Rivers Community Plan Update November 2005:**

ACTION STATUS	SYMBOL	No.	%
Completed Actions	<b>©</b>	6	6.8%
Actions Achieved on Ongoing Basis	✓	29	33.0%
In-progress - Action has Commenced	*	38	43.2%
No Progress	*	8	9.1%
No Longer Applicable	NA	0	0.0%
No Information	?	7	8.0%
TOTAL NUMBER OF ACTIONS	•	88	100.0%

# Mere Community Plan Update November 2005:

ACTION STATUS	SYMBOL	No.	%
Completed Actions	<b>©</b>	4	4.8%
Actions Achieved on Ongoing Basis	✓	23	27.7%
In-progress - Action has Commenced	*	46	55.4%
No Progress	×	10	12.0%
No Longer Applicable	NA	0	0.0%
No Information	?	0	0.0%
TOTAL NUMBER OF ACTIONS	•	83	100.0%

# **Nadder Community Plan Update November 2005:**

ACTION STATUS	SYMBOL	No.	%
Completed Actions	<b>©</b>	6	7.9%
Actions Achieved on Ongoing Basis	✓	28	36.8%
In-progress - Action has Commenced	*	37	48.7%
No Progress	×	2	2.6%
No Longer Applicable	NA	1	1.3%
No Information	?	2	2.6%
TOTAL NUMBER OF ACTIONS	•	76	100.0%

1.	Access to Services	1
2.	Countryside and Land-based Issues	2
3.	Crime and Community Protection	3
	Culture	
	The Economy	
6.	Education, Skills & Learning	8
7.	Housing and the Built Environment	9
8.	Social Care and Health	. 12
	Transport	

# 1. ACCESS TO SERVICES

Access to services cuts across several priorities and can be improved by transport, shared services and better information. The South Wiltshire Strategic Alliance has adopted Access to services as one of their key priorities in the Community Strategy launched in June 2005.

#	Action	Theme	Priority	4	Update November 05	<b>Progress</b>
				Rivers		
				Plan		
	Key: <sup>⊚</sup> Completed Actions, ✓Acti	ons Achieved	on Ongoing Ba	sis, ⊁ lı	n progress, × No Progress, <i>NA</i> No Longer Applicable, ? No Information	n
	SWSA priority to improve access to services across the district by 2009.	Access to Services	Access		SWSA has adopted access to services as a priority in its Community Strategy, published June 05. An Action plan has been developed to address the specific issue of improving links between services. A pilot review of use of assets is currently being undertaken in the Amesbury Area.  SDC Customer Service Officers now make weekly visits to: Wilton - Town Council Building Tuesdays 11-1pm The aim is to provide the same service as the main council offices.	*

# 2. COUNTRYSIDE AND LAND-BASED ISSUES

These issues are to do with the environment, recycling, composting, and wildlife conservation.

#	Action	Theme	Priority	4 Rivers Plan		Progress
	Key: <sup>©</sup> Completed Actions, ✓Action	ons Achieved	on Ongoing Ba	sis, ⊁ Ir	n progress, * No Progress, <b>NA</b> No Longer Applicable, <b>?</b> No Information	n
	It is now permissible to put suitably packaged dog waste into litter bins.	Countryside & Land Based Issues	Dog Waste	p10	Ongoing	<b>√</b>
128	SDC and its partners, the Wiltshire Waste Partnership, are working to achieve the 31% recycling target by 2010.	Countryside & Land Based Issues	Recycling		Recycling initiatives are being developed in line with the waste management and recycling plan but overall recycling performance is currently below target	*
	New mini recycling schemes to be set up in some villages.	Countryside & Land Based Issues	Recycling		13 new mini recycling centres have been developed including 9 in the Nadder Valley. In addition to the Nadder Valley there are now eight new recycling centres at Bishopstone, Great Wishford, Steeple Langford, Kilmington, Middle Woodford, Upper Woodford, Winterbourne Stoke and Winterbourne Gunner.	<b>\</b>
	WWT is supporting household waste reduction across the Country and plans to work with communities to have one waste minimisation project in the area.	Countryside & Land Based Issues	Recycling	·	A-Z Recycling Directories have been produced for Amesbury and Salisbury community areas. Volunteers are being recruited to produce Recycling Directories for Downton, Wilton, Mere and Tisbury community areas, for launch in Spring 2006. No More Unwanted Mail postcards are being delivered to every household in the county, for householders to use if they wish to remove their name from junk mail lists.	*
	Have and carry out one long term wildlife project, with support from Wiltshire Wildlife Trust.	Countryside & Land Based Issues	Wildlife	p11	No project in the Four Rivers area yet.	*
149	Identify what wildlife there is of importance in the area.	Countryside & Land Based Issues	Wildlife	·	Ongoing work with SDC - will survey and provide management recommendations on any land as required. No Systematic surveying though. SDC Forward Planning have undertaken to do a biodiversity audit of Salisbury City as part of the LDF process.	*

### 3. CRIME AND COMMUNITY PROTECTION

Although Wiltshire is one of the safest counties in the country, crime and anti-social behaviour are still a concern within the Four Rivers Community Area.

#	Action	Theme	Priority	4 Rivers Plan		Progress
	Key: <sup>©</sup> Completed Actions, ✓Acti	ons Achieved	on Ongoing Bas	sis, ⊁ Ir	n progress, * No Progress, NA No Longer Applicable, ? No Informatio	n
	Police and Parish Councillors to review the effectiveness of the new Licensing Act.	Crime & Community Protection	Alcohol	Х	Ongoing as new act starts to take effect.	*
	The police work with partners to identify areas of nuisance and anti social behaviour to ensure that these offences are tackled using combined resources to best effect.	Crime & Community Protection	Anti-social Behaviour	p6	South Wilts CSP funds Data Analysts who provide regular and up to date mapped information about crime and anti-social behaviour hotspots in order that multi-agency resources can be appropriately deployed and problems can be tackled.	<b>✓</b>
	The community will work with Community Safety Partnership Anti- Social Behaviour (ASB) Reduction Officer who co-ordinates multi-agency responses to complaints of ASB.	Crime & Community Protection	Anti-social Behaviour	p6	Anti-Social Behaviour training took place in the Autumn of 2004 for parish councils, Community Planners etc. in four areas of the district. (City, Nadder, Four Rivers and Stonehenge). Further sessions will be held in 2006.	<b>✓</b>
	SDC provides term-time sports activities linked to anti-social behaviour Reducing Crime.	Crime & Community Protection	Anti-social Behaviour	р6	No Information	?
	CCTV in Wilton marketplace is monitored and utilised at the appropriate times.	Crime & Community Protection	CCTV	р7	CCTV now being monitored and has been adjusted to cover areas of identified crime. Effective deterrent but no success stories at present.	<b>√</b>
	Salisbury Domestic Violence Forum to raise awareness of domestic violence in rural areas as an important issue and hidden crime, whilst recognising the difficulties victims/survivors have in seeking help and receiving services.	Crime & Community Protection	Domestic Violence	p6	Targeting 12 Parish Councils (in the Ebble Valley) offering to attend a meeting and talk on DV in rural areas. (Offer accepted by 2, 9 declined, no response from 1).  Trying to set up a Parish Councillor 'Champion' in each of these villages (no response).  Writing articles for publications e.g. Salisbury & District NCT Summer Magazine, Blackmore Vale, various Parish Magazines.  Delivering training to Salisbury & District Hospital A&E staff (ongoing) and Midwives and Neo-Natal staff.	<b>✓</b>
	Quarterly newsletter distributed by the police throughout the Four Rivers Community Area.	Crime & Community Protection	Neighbourhood Watch	р7	Actioned through the Neighbourhood Watch bulletins.	<b>√</b>

**APPENDIX 1: Progress Report on the Four Rivers Community Plan** 

#	Action	Theme	Priority	4 Rivers Plan	•	Progress
	Key: <sup>©</sup> Completed Actions, ✓Acti	ons Achieved	on Ongoing Bas	sis, ⊁ Ir	n progress, × No Progress, NA No Longer Applicable, ? No Information	1
	Crime Alerts to be issued to all Neighbourhood Watch Co-ordinators.	Crime & Community Protection	Neighbourhood Watch	р7	Actioned through the Neighbourhood Watch bulletins.	✓
	Ensure that via close liaison and consultation with the local community and utilising community intelligence, police resources are targeted and focused, maximising visibility and reassurance.	Crime & Community Protection	Police	р7	Community Beat Officers (CBO's) / Response Model adoption allocated CBO's to all areas. Primary role of officer close liaison. National Intelligence Model and daily tasking allocates resources to identified problems. Newly formed tasking unit can deal with local issues, providing additional resources to support the local officers.	*
	Ensure the community Beat Officer is clearly identified and known to the local community so as to be actively engaged in problem solving and partnership working to respond to the communities needs.	Crime & Community Protection	Police	р7	Information on local beat officers with contact numbers are delivered through Neighbourhood Watch bulletins by the respective areas. Community Intelligence, National Intelligence Model and tasking, ensure officers in best place to deal with problems.	✓
	Wiltshire Fire Brigade will encourage greater fire safety awareness by providing free advice to prevent deliberate fire setting.	Crime & Community Protection	Reducing Crime		Wiltshire Fire Brigade (WFB) have an active Juvenile Firesetters programme to counsel those who have set fires or at risk of setting fires deliberately. These young people are referred to WFB by parents, relatives or partner organisations.  The Salamander project was run early in 2005. Based in Salisbury Fire Station this scheme relies upon referrals from partner organisations and involves members of Wiltshire Fire Brigade taking in 'at risk' youths from the community with the intention of assisting to rectify their behaviour. This has been very successful and 2 more events are planned.  WFB are promoting Arson awareness in schools, local business and the countryside.  A freephone number has been provided at Brigade Headquarters to facilitate free advice.	<b>√</b>
	The police aim to reduce the level of offences of Criminal damage by 2% in 2004/5	Crime & Community Protection	Reducing Crime		Damage has increased 10.3%, but this equates to an increase of 3 offences. Detection rate is 43%	*

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				Rivers		
				Plan		
	Key: ⊕ Completed Actions, ✓Action	ons Achieved	on Ongoing Bas	sis, ⊁ Ir	n progress, x No Progress, NA No Longer Applicable, ? No Information	n
		Crime & Community Protection	Safety	X	Work ongoing	*

# 4. CULTURE

Culture refers to all areas of life that contribute to quality of life from arts to leisure, wildlife, local facilities, architecture and history.

#	Action	Theme	Priority	4	Update November 05	<b>Progress</b>
				Rivers Plan		
	Key: ⊚ Completed Actions, ✓Action	ons Achieved	on Ongoing Ba	sis, ⊁ Ir	n progress, x No Progress, NA No Longer Applicable, ? No Informatio	n
5	SDC to consider whether opportunities for rural arts initiatives and other cultural initiatives could be put on in village halls in keeping with the 'Accessing the Arts' plan.	Culture	Arts		SDC offers Rural Arts Wiltshire (RAW) to all the villages in our district. It is the Wiltshire wide rural arts touring scheme which we run in partnership with the other 3 district councils in Wiltshire and is operated on our behalf by Posthorn Arts. The scheme can't guarantee where performances will take place as they are dependent on a local volunteer from a village to be a local promoter for the scheme, obviously we let all villages know about the scheme so that they have the opportunity to access this service.	<b>✓</b>
8	Wiltshire Youth Arts Partnership provides access to creative opportunities for young people aged 13-21 years.	Culture	Arts		From April 2004-June 05, the WYAP has run 118 sessions in S. Wilts with over 335 participants. Projects include Splash Village Arts Project at Durrington, Zero Gravity Dance Project at Durrington and Urban / Village Arts Project with Downton Youth Development Centre.	<b>✓</b>
11	Promote and encourage the use of www.southwilts.com	Culture	Information		southwilts.com website has been promoted by mailings to community groups, parish councillors, councillors, and businesses, as well as articles in The Citizen. It has approx 550 regular users, hosts 520 community sites and receives 14,500 visits per month. Opportunities exist for SWSA partners to use the website.	<b>√</b>

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	Key: ⊚ Completed Actions, ✓Action	ons Achieved		sis, ⊁ lı	n progress, * No Progress, <b>NA</b> No Longer Applicable, <b>?</b> No Informatio	n
	Look at community IT facilities in areas where no community resource.	Culture	Information		As part of Sunshine Healthy Living project, a community access IT point has been installed at the Countryside Unit, Barford St Martin. Partners in the project are Alabare Christian Centre and The Learning Curve. This is the first of four computers to be made available in the area west of Salisbury, through the Sunshine Healthy Living Project. Other possible sites identified are in Mere, Zeals, Fovant and Tisbury.	*
18	More parishes to identify their character, needs and term objectives through parish planning process.		Local Facilities	X	Work ongoing – report to SDC Cabinet in September formally endorsed Parish Planning. 31 parishes across the district are at various stages of Parish Plan development with support from SDC Community Initiatives.	*
27	Consultation with parishes through Community First on demands on village halls and local strategies to maintain facilities by 2006.	Culture	Local Facilities	X	Funding set aside by SDC Community Initiatives to facilitate a meeting for Village Hall managers. Rural facilities study 2005 will set out facilities available in each parish.	*
30	Project group to be developed to explore the possibility and need for a mobile cinema for the Four Rivers Community Area.	Culture	Local Facilities	p14	No progress - to be considered as part of Wilton Market Town Plan	×
43	South Newton's Lottery Bid Committee is looking for alternative ways of approaching the all weather sports area project. A public meeting is planned to get the village views and approval.	Culture	Sporting Facilities	p14	South Newton applied for the dry play area and it is now under construction and hopefully will be completed by end November. They did not get lottery funding and have used a SWAG grant and Village Hall funds for this project.	<b>√</b>
46	Salisbury District Council provides a football coaching project for young people.	Culture	Young People	p14	Ongoing.	*
48	Look at establishing project groups in areas where better play facilities are needed.	Culture	Young People	p14	No Information	?
49	Project group working on the possibility of a skateboard park within Wilton and hopefully South Newton.	Culture	Young People	p14	No progress - to be considered as part of Wilton Market Town Plan	×
50	The Youth Development Service is taking a lead on the development of the Wiltshire Alternative Youth Sports Partnership to develop alternative sports opportunities	Culture	Young People	p14	Ongoing involvement by the YDS in this work, which will create new opportunities for young people.	*

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				Rivers						
				Plan						
	<b>Key:</b> © Completed Actions, ✓Actions Achieved on Ongoing Basis, <b>*</b> In progress, <b>*</b> No Progress, <b>NA</b> No Longer Applicable, <b>?</b> No Information									
	A qualified youth development co- ordinator will be appointed. They will be responsible for the community area and will lead on consultation with young people and development of youth work provision.	Culture	Young People		A Youth Development co-ordinator has been appointed, she is working with young people and contributing to the development of youth work provision.	<b>✓</b>				

### 5. THE ECONOMY

Many of the other priorities are also linked to the economy.

#	Action	Theme	Priority	4	Update November 05	<b>Progress</b>
				Rivers Plan		
	Key: <sup>⊚</sup> Completed Actions, ✓Action	ons Achieved	on Ongoing Ba	ISIS, ⊁ II	n progress, * No Progress, <b>NA</b> No Longer Applicable, <b>?</b> No Information	n
61	For weekenders buying second homes - increase council tax to 90% for second homes.	Economy	Affordable Housing	p3	Second home owners now pay 90% council tax (Brought into effect 1 April 2004)	<b>√</b>
63	Depending on the outcome of the Market and Coastal Towns project, further work may be required to put in place a positive action plan for Wilton town centre.		Economic Development	p3	The planning department is awaiting the outcomes of the Wilton Market Town work as a means to consider policy responses in an appropriate Local Development Framework (LDF) document.	*
67	SDC promote farmers markets in Salisbury & other areas	Economy	Food Producers	p3	In addition to the dedicated Farmers Market held in Salisbury on the first Wednesday of the month there is now a second monthly market on the third Wednesday. There is also a Farmers' Market section in the twice weekly Charter Market. These are all promoted through leaflets and other advertising.  Country Markets selling local produce occur in Wilton, Amesbury, Downton, and Tisbury.	<b>√</b>
73	SDC provides up to 100% relief on business rates to general stores, post offices and petrol filling stations in rural settlements where the population is less than 3,000.	Economy	Local Facilities		Stats as at July 2005 for 4 Rivers Area: Shops receiving 100% relief: – 9 Public Houses receiving 100% relief: – 6 Pubs receiving 50% relief:- 0 Petrol Filling Stations receiving relief -: 2	<b>✓</b>

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	Key: <sup>⊚</sup> Completed Actions, ✓Action	ons Achieved	on Ongoing Ba	sis, ⊁ lı	n progress, × No Progress, <b>NA</b> No Longer Applicable, <b>?</b> No Information	n
74	Work with all parties to look at ways of brightening up Wilton market place.	Economy	Regeneration	р3	No progress - to be considered as part of Wilton Market Town Plan	×
75	Expand the provision of flower tubs in Wilton.	Economy	Local Facilities Regeneration	р3	No progress - to be considered as part of Wilton Market Town Plan	×
76	Have a community tidy up day in Wilton.	Economy	Local Facilities Regeneration	р3	No progress - to be considered as part of Wilton Market Town Plan	×
82	In 2005/06 Salisbury District Council will investigate means to strengthen its planning policy to address the continuing decline of rural shops and services. (Wilton, Mere, Tisbury, Durrington).	Economy	Planning Policy	p3	Scrutiny review 2005/06 on sustainable rural communities will focus on this issue. The introduction of the new SDC Local Development Framework system provides a more sound means to look afresh at the policy approach - initial proposals should be published for consultation in April 06. In Bowerchalke - Having lost the shop and Post Office, the PC is actively looking to open a replacement, planning permission for a new building has been sought and financial implications are being addressed.	
84	Look at alternative methods of obtaining broadband for areas not covered by BT	Economy	Technology	р3	BT has implemented its extended reach, programme so that 98% of population will have access to broadband	✓
3	All exchanges in the area will be upgraded to enable access to broadband.	Economy / Access to Services	Technology	р3	All exchanges in Nadder, Southern and Stonehenge have been upgraded and enabled for broadband. Access now available in Bowerchalke (2005). Oxonwood and Wylye exchanges are being upgraded to ADSL to enable broadband access in April 2006.	©

**6. EDUCATION, SKILLS & LEARNING**This encompasses utilising educational facilities, developing skills and providing life long learning facilities.

#	Action	Theme	Priority	4	Update November 05	<b>Progress</b>			
				Rivers					
				Plan					
	<b>Key:</b> ⑤ Completed Actions, ✓Actions Achieved on Ongoing Basis, * In progress, × No Progress, NA No Longer Applicable, ? No Information								
97	Liaise with local schools (from	Education,	Extended	p4	By Sept 2005 part-time Extended Schools Co-ordinators to be	*			
	September 2004) to examine use by the	Skills &	Schools	•	appointed by schools to develop extended schools activities/projects in				
	community under the Extended Schools	Learning			each community area.				
	Programme.								

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				Rivers Plan		
	<b>Key:</b> <sup>⊚</sup> Completed Actions, ✓Action	ons Achieved	on Ongoing Ba		l n progress, ★ No Progress, <b>NA</b> No Longer Applicable, <b>?</b> No Informatio	n
	Negotiation with Salisbury College and other potential providers to utilise Wilton Middle school site for higher and adult education.		Higher / Adult Education	·	Wilton developments were put on hold when the College began to experience its financial difficulties (about 2-3 years ago now) and the College hasn't had any contact with this development for about a year and a half.	×
107	Work with partners to provide a larger library in Wilton (no site identified yet)	Education, Skills & Learning	Libraries	p5	We are still looking for a site	×
	There are aspirations to open a new Youth Development Access Point on the old middle school site at Wilton.	,	Youth Facilities		Temporary provision on the school site scheduled to open in October 2005; the opportunities for long term provision on this site are being negotiated.	*

### 7. HOUSING AND THE BUILT ENVIRONMENT

Affordable housing is a key issue for all areas. As an indication of the importance of this, the South Wiltshire Strategic Alliance has adopted affordable housing as one of their key priorities in the Community Strategy launched in June 2005.

	#	Action	Theme	Priority	4	Update November 05	<b>Progress</b>
					Rivers Plan		
		Key: ☺ Completed Actions, ✓Actions Achie	ved on Ongoing	Basis, * In pro	gress, 🛚	No Progress, NA No Longer Applicable, ? No Informatio	n
1		Planning Guidance aims to achieve up to 40% (min	Housing & the Built Environment	Affordable Housing		Since publication of the Supplementary Planning Guidance (SPG) for Affordable Housing, the Council has been successfully negotiating the provision of 33% for affordable housing. Negotiations on sites now coming forward, as the SPG is well publicised, are seeking a provision of 40% affordable housing.	*
1			Housing & the Built Environment	Affordable Housing	p16	Rural housing scheme being proposed for Barford / Dinton. Estimate 10 units 06/07 completion.	*
1		The SWSA has adopted affordable housing as a key priority for 2004/09	Housing & the Built Environment	Affordable Housing		The South Wiltshire Community Strategy (launched June 2005) includes Affordable Housing as one of its 4 key priorities and an action plan has been developed	<b>√</b>

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	Key: <sup>©</sup> Completed Actions, ✓Actions Achie	ved on Ongoing	Basis, * In pro	gress,	No Progress, NA No Longer Applicable, ? No Informatio	n
	SDC encourages communities to promote Rural Exception Housing reserved for local people.	Housing & the Built Environment	Affordable Housing	p16	SDC (Fwd Planning & Strategic Housing) continue to facilitate discussion with local communities to assess opportunities for exception sites. The new Local Development Framework process will enable the council to be more proactive in identifying sites in partnership with communities.  With the Rural Housing Officer, four rural housing needs surveys have been completed and one site has been secured in Dinton (4 Rivers CA) to provide eleven rural affordable homes.	<b>✓</b>
	SDC's homelessness strategy sets out how the council supports and advises customers with housing problems. Its aim is to provide a preventative service by offering any and all customers assistance through the Backup Service. For example this provides help towards rent deposits and rent in advance.	Housing & the Built Environment	Homelessness	X	The Council is to commission research that will provide a better understanding of the use of existing accommodation and identify service user needs in order to inform the future direction of service delivery for homelessness services. This should be completed by Dec. 05.  The Back Up service has been successfully used to help 67 households (as at 30/11/05) with securing a home in the private rented sector.	*
	SDC is about to consult on a draft District Wide Design Guide which seeks to greatly improve the quality of new buildings across the district. Both previous Community Planning exercises and Best Value review of the planning service have highlighted the need to improve the quality of new buildings as a priority.	Housing & the Built Environment	Local Facilities	X	A District Wide Design Guide has now been published and consulted on. Entitled Creating Places, it will be adopted as Supplementary Planning Guidance to the Local Plan. The guidance it offers will be taken into account when deciding future planning applications. The guide has been widely publicised in the press and 350 copies have been sent out. The guide seeks to act on findings of previous community planning exercises by setting a clear benchmark for the quality of design we will be seeking in new developments. It has been produced to deliver the following goals:  - An outline and explanation of the general principles of what is good design  - Raising the awareness of the importance of good design in the planning process.  - A benchmark for the quality of design.  - Introducing more consistency in the appraisal of new design  - A document that encourages a sustainable approach to	©

**APPENDIX 1: Progress Report on the Four Rivers Community Plan** 

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	Key: <sup>©</sup> Completed Actions, ✓Actions Achie	ved on Ongoing	Basis, Ӿ In pro	gress,		n
					design.  - Design which is site specific and tailored to the unique context and heritage of the district  - A guide that will assist with understanding, interpreting and implementing the council's planning policies  - Advice that will result in better applications and speedier processing.	
137	A new contract was agreed in 2003 for more efficient removal of abandoned vehicles.	Housing & the Built	Street Cleaning	p11	The contract is operating successfully. SDC has also established an electronic link to DVLA to get current	✓
		Environment	Cicalling		vehicle registered keeper details overnight.	
138	A review of street cleaning across the District will improve effectiveness by July 2005.	Housing & the Built Environment	Street Cleaning	p11	The comprehensive review of street cleansing has been delayed. No target date has been set for carrying out the review.	*
139	Salisbury District Council will continue to meet government standards on street cleanliness every year (as measured by Best Value Performance Indicator 1999).	Housing & the Built Environment	Street Cleaning	p11	This is progressing on target.	*

#### 8. SOCIAL CARE AND HEALTH

The Wiltshire Strategic Board has set the target of Wiltshire becoming the healthiest county in England, by 2014. At a community area level, among the areas of concern were, lack of NHS dentistry, out of hours provision, support for people with long-term conditions.

#	Action	Theme	Priority	4 Rivers Plan	Update November 05	Progress
152	The South Wiltshire Primary Care Trust	Social Care			r progress, * No Progress, <b>NA</b> No Longer Applicable, <b>?</b> No Information Five S.Wilts dental practices went live with Personal Dental Services	n ③
	will take over responsibility for dentistry from 2005. As part of this new responsibility, it will seek to improve access to NHS dental care in the area as a high priority. Quality of NHS dental care will also be improved.	& Health			(PDS) contracts in 2005, generating an additional 5,200 NHS registrations for S. Wilts. The General Dental Service contracts will be implemented from April 2006 in line with national timescales and the PCT will be working with non PDS dentists to move onto general dental service (GDS) contracts	
155	The Hospital Alternatives Team (HAT) & a range of other community rehab initiatives will improve quality of service offered to older people.	Social Care & Health	Elderly People	p12	The Hospital Alternative Team (HAT) has over the last 6 months continued to provide a rapid response to individuals in the S. Wilts community, who are in a crisis due to illness and/or sudden deterioration in their ability to manage within their own home due to other causes.  HAT's aim is to provide support from professionals and support workers in order that the person can remain within their own home if they do not require acute medical care. HAT as part of its services, can provide intermediate care within a residential care setting or within their own home. This is structured to promote independence that they wish to achieve and offers increased choice. HAT continues to monitor its activity and look at changes that may be required to meet need.	<b>*</b>
170	Conduct a "Needs" survey, through the Primary Care Trust, of care provision to establish how far local facilities for the elderly (including housing and care) are available for the community.	Social Care & Health	Elderly People	Х	PCT and GP practices conduct annual patient surveys. This results in the agreement of action plans which are implemented and monitored over the year. Lift plans and staffing reviews reflect the population needs based on age, deprivation, access, long term conditions etc. Accessibility study in the Western part of the District (2005-06) to look at access to health care facilities as well as other key areas.	<b>√</b>

**APPENDIX 1: Progress Report on the Four Rivers Community Plan** 

#	Action	Theme	Priority	4 Rivers Plan		Progress
	Key: <sup>©</sup> Completed Actions, ✓Action	ons Achieve	d on Ongoing Ba	isis, ⊁ I	n progress, * No Progress, NA No Longer Applicable, ? No Information	n
160	Sunshine Healthy Living Project - improving basic rural facilities with new outreach services that have encouraged healthier lifestyles, reduced social isolation and increased access to advice on health.	Social Care & Health	Health	X	In 2004-05: Our Enable disability advice worker gave information and advice to 240 people CAB adviser helped local clients to handle £60,000 of debt 10 Homestart volunteers helped 20 families with children under 5 needing support and friendship The participants in the Sunshine SDC/Art Care sexual health video project for young people received the Diana, Princess of Wales Memorial Award. 40 women accessed information about local & national support agencies through roadshows and drop-ins organised by the women's rural development worker. IT point for the local community set up in Barford Countryside Unit. 417 people received tailored, written home energy advice. 125 health professionals & other community leaders received training or presentations on the health risks of living in a cold or damp home.	*
162	The Wiltshire Strategic Board aims for Wiltshire to become the healthiest county in England by 2012.	Social Care & Health	Health	X	So far, much effort has gone into creating an effective project structure with a steering group and a series of sub-groups each with clear Terms of Reference.  The Smoke Free Alliance has been adopted as a smoking reduction sub group, and new terms of reference have been drafted to give a more strategic approach. A proposal to develop a health promotion/prevention group for alcohol reporting jointly to the Community Safety Executive and the Healthier Wiltshire Project Board has been agreed.  Work on agreeing how to tackle the exercise and healthy eating agendas will start shortly.  During June - July 2005, two web-based surveys were conducted with Year 10 pupils (14-15 yrs), and with public sector employees, to establish baselines for the negotiation of Local Public Service Agreement targets this autumn.	*
165	The SWSA will be working to improve links between services from 2005/06 as part of its priority to improve access to services.	Social Care & Health	Healthcare facilities	Х	The South Wiltshire Community Strategy (launched June 2005) includes Access to Services as one of its 4 key priorities and an action plan has been developed to address the specific issue of improving links between services. A pilot review of use of public assets is currently being undertaken in the Amesbury Area.	<b>√</b>

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167	The Expert Patient Programme - designed to allow long term patients to manage their own healthcare, can run courses locally	Social Care & Health	Long Term Patients	X	Expert patient programmers are available across the whole PCT area. These are also offered to partnership agencies e.g. care homes and Age Concern - take up for the places have been poor. In addition SWPCT commissioned Arthritis Care to run 3 Arthritis care courses and a pain control workshop within S.Wilts for spring 2005.	*
156	The introduction of the new PCT out of hours service in Oct 2004 aims to improve coverage for the area.		Out of Hours Services	p12	Out of Hours Service was implemented as scheduled 1st Oct. 2004, via a S Wilts. OOH service and contracts with Dorset and New Forest. These services provide access to emergency primary care assessment for all S. Wilts residents. The service offers phone triage, nurse triage and access to a GP assessment (verbal or face to face) where required.	<b>✓</b>
169	Following the launch of the new out of hours service (Oct 2004), the Primary Care Trust will conduct a satisfaction survey after an appropriate period of time.		Out of Hours Services	X	This is conducted monthly via the Out Of Hour's services as expected via the national quality standards. Feedback from the questionnaires - incidents, complaints, and patient compliments, are reviewed on a monthly basis and contribute to the development of the services.	<b>✓</b>
168	The NHS improvement plan sets out targets to reduce waiting lists and improve patient choice of where and when they receive treatment. Target date 2005/06.		Patient Satisfaction	Х	The PCT are on target for implementing the national choose and book scheme. Future commissioning arrangements for S. Wilts include practice based commissioning and will offer opportunities for delivery of more services within the primary care setting, thus releasing capacity for access to urgent appointments within secondary care.	*
170	Conduct a "Needs" survey, through the Primary Care Trust, of care provision to establish how far local facilities for the elderly (including housing and care) are available for the community.	Social Care & Health	Patient Satisfaction	Х	PCT and GP practices conduct annual patient surveys. This results in the agreement of action plans which are implemented and monitored over the year. Lift plans and staffing reviews reflect the population needs based on age, deprivation, access, long term conditions etc. Accessibility study in the Western part of the District (2005-06) to look at access to health care facilities as well as other key services.	<b>√</b>

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	Key: <sup>⊚</sup> Completed Actions, ✓ Action	ons Achieve	d on Ongoing Ba	ısis, ⊁ lı	n progress, * No Progress, <b>NA</b> No Longer Applicable, <b>?</b> No Informatio	n
	South Wiltshire Action Against Poverty (SWAAP) to identify social exclusion and poverty in our community and put in place measures to address them.	Social Care & Health	Poverty	p12	Examples from SWAAP: Charities Information Bureau (CIB) - Supporting disadvantaged people by the provision of information, advice & support on funding to individuals in financial need. ASK - Providing parenting skills training to parents of young people aged 8-16 years who present challenging behaviour. Salisbury & District CAB - Provision of a generalist advice service, accessible by a range of methods and available in rural locations, to ensure that individuals do not suffer through lack of knowledge of their rights and responsibilities, or through inability to express their needs effectively. Provision of specialist support in debt & welfare benefits to those who need it most.	
174	Wiltshire Fire Brigade will provide free advice and home safety checks to encourage greater fire safety awareness.	Social Care & Health	Safety	X	Hot strikes are carried out after every fire in a household to make those households in the immediate areaware of fire safety issues. This involves Fire-fighters calling upon the neighbours of the household that has suffered the fire to offer them fire safety advice. Wiltshire Fire Brigade has a target of fitting 5000 free smoke alarms in Wiltshire homes in 2005. In South Wiltshire we are on target to meet this goal. We have trained members of other partners to assist in this project eg Bobby Van.  A project will take place in late 2005 to make thatched property owners in South Wiltshire more aware of the potential for fires starting in there homes  We offer a free Home Fire Safety Check to any householder that may be at risk from fire.	

# 9. TRANSPORT

Here transport is considered in its widest sense to include footpaths and pedestrian safety, parking, public transport and road maintenance.

#	Action	Theme	Priority	Rivers Plan		Progress
	Key: <sup>⊚</sup> Completed Actions, ✓Action	ons Achieved	on Ongoing Ba	sis, ⊁ lı	n progress, * No Progress, <b>NA</b> No Longer Applicable, ? No Information	n
	WCC in partnership with Liftshare, has launched Car Share Wiltshire - a service to match up people wanting to car share.	Transport	Car Share	X	Car Share Wiltshire currently has 519 registered users across Wiltshire. 83 of these have a SP postcode.	<b>✓</b>
	Expand free disabled parking in North Street, Wilton.	Transport	Disabled Access	p8	The Disabled Access Group are aware of this issue. No funding available during current financial year to undertake improvements to disabled parking at this location	×
	Invite disabled residents/shoppers in Wilton to meetings of Salisbury Disabled Access Group.	Transport	Disabled Access	p8	Disabled and residents of Wilton are now being invited to attend meetings.	✓
251	Two new Park & Ride sites at Wilton and Britford for 2005.	Transport	Park & Ride	p8	Wilton P & R up and running. Britford P&R opened 31st May 2005. Wilton average usage of 152 bus passengers per day (91 cars). Britford average usage of 215 bus passengers per day (146 cars).	<b>©</b>
	Work with WCC and bus operators to explore the scope for integration of rural bus services into Wilton Park & Ride	Transport	Park & Ride	p8	This has been considered by WCC but no action is proposed. There would be no significant benefits to passengers, and no savings in operating costs unless the rural buses terminated at the park & ride sites and passengers had to change onto the P&R buses. This would be extremely unpopular with passengers and would have a very detrimental effect on the attractiveness of the rural services. There would probably also be capacity problems at peak times.	×
262	There are plans to develop the following:- Wilton Road Bus Priority; Quidhampton to Wilton Cycle Route; Improve traffic management in Lower Road Quidhampton.	Transport	Public Transport	p8	Wilton Rd bus priority measures currently unfunded, so no design work has been completed.  Traffic management scheme on Lower Road, Quidhampton introduced in April 2005.  No funding to implement Quidhampton to Wilton cycle route in 2005/06. Future allocation will be known by Spring 2006.	~

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	Key: <sup>⊚</sup> Completed Actions, ✓Action	ons Achieved	on Ongoing Ba	sis, ⊁ Ir	n progress, * No Progress, <b>NA</b> No Longer Applicable, <b>?</b> No Information	n
	Keep the opening of Wilton Railway Station and the possibility of introducing London Waterloo service and Cardiff to Portsmouth service high on the agenda of the Regional Transport Strategy.	Transport	Public Transport		It remains a long-term aspiration of both SDC and WCC to see a new station developed at Wilton. Neither the government, Network Rail nor local train operating companies are prepared to commit any funding towards new stations at present. This situation is unlikely to change in the foreseeable future.  However, WCC in its structure plan have made a commitment to safeguarding the land required for a station at Wilton, and preventing any development that could hinder construction of the proposed station at a future date should the funding situation change. WCC will look to ensure in discussions with GOSW (Government Office of the South West) that regional rail policy is developed in the knowledge of its long-term aspirations for new stations at Wilton and Corsham.	*
	2004/05 will see repairs in Bulbridge Road and Randall Croft.	Transport	Road Maintenance	p8	Not in the programme for 2005 or 2006.	*
	Many local roads will receive repairs, prior to a surface dressing.	Transport	Road Maintenance		2005/06 Chalk Pit Road and South Street, both in Broadchalke and C315, Alvediston will receive micro-surfacing. The C63, Wilton has received surface dressing. Part of Burcombe Lane, Wilton; C334 junction C65, Ebbesbourne Wake will be resurfaced.	*
	the 2004 budget to improve maintenance of roads and pavements. Improvements to be made in accordance with the schedule of works issued by Highways Department.	Transport	Road Maintenance		WCC has allocated an additional £3M for highway maintenance in 2004-05, in order to reduce the number of potholes being reported through the CLARENCE system and to improve safety for the travelling public. The sites were identified by reference to the locations of potholes that had been reported through the CLARENCE system. Divisional staff then inspected all of the pothole locations and suggested a suitable treatment for each site. This information was collected and prioritised by the Local Transport Plan Programme Team and placed on a suitable programme for either surfacing (including patching), micro surfacing or surface dressing. The work was then carried out through Wiltshire Highways partnership, Ringway Parkman and RMC Surfacing. Some works were reprogrammed or deferred as the schemes progressed to reflect the cost of completed treatments.	*
	Improve the safety at Newcut Crossroads, Wilton	Transport	Road Safety		Safety scheme was undertaken in 04/05 financial year. Local community still has doubts over the improved safety.	<b>©</b>
	Provide a new signal controlled crossing for A36, King Street, Wilton	Transport	Road Safety	p8	Crossing has been constructed and is operational	©

**APPENDIX 1: Progress Report on the Four Rivers Community Plan** 

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	Key: ⊚ Completed Actions, ✓Action	ons Achieved	on Ongoing Ba	sis, ⊁ Ir	n progress, * No Progress, <b>NA</b> No Longer Applicable, <b>?</b> No Informatio	n
	County-wide target to reduce the number of people killed or seriously injured on the roads by 40% by 2010.	Transport	Road Safety		Average deaths and serious injuries over 1994-98 = 388.4 Target reductions vs Actual reductions: 2000: 373 vs 373 2001: 256 vs 347 2002: 339 vs 322 2003: 324 vs 351 2004: 309 vs 326 2005: 295	*
	Speed restriction pilot in Barford to be evaluated	Transport	Speed Restriction	p8	No update available.	?
	WCC to continue to apply criteria for justifying changes to speed limits and review where appropriate.	Transport	Speed Restriction		Reviewed guidance on the setting of local speed limits is expected by the end of the summer from the Department for Transport. On receipt of the guidance the County Council will consider its implications on the future provision of speed limits in Wiltshire.	*
	Local communities and police to identify particular spots where there is a persistent problem with speeding and work with parish councils to ensure that WCC place these locations on the list of schemes awaiting funding for traffic calming measures.	Transport	Speed Restriction		Requests for traffic calming are assessed by the Transportation and Development Group of the WCC Environmental Services Department. A Scheme Assessment Framework enables requests to be assessed against one another in an objective and quantitative way, in order to rank their priority. Funding is allocated by the County Council annually.	*
302	The County Council will look to see if the area might benefit from setting up a local freight partnership working group.	·	Traffic Management	·	Issues of lorries accessing the business parks south of Dinton by coming in from the south on Catherine Ford Lane have been raised before, it's not felt appropriate as they come through Fovant. Advisory direction signs have been put up as lorries approach from Fovant to sign lorries via Barford St Martin and a letter drop was undertaken to businesses in the parks asking them to use this route. The number of lorries coming through Fovant was very low at the time - too low for a statutory weight limit to be imposed. Freight issues in the area will be raised at the next county Freight Quality Partnership meeting	*
	Relief roads for the Wylye Valley and Harnham / Brunel Link are included in the Local Transport Plan.	Transport	Traffic Management	·	Wylye Valley Relief Road - this proposal has been rejected by government so will not be undertaken. Harnham/Brunel Link - Response to planning application currently being considered. Likely to go to WCC's Regulatory Committee in early 2006, public inquiry expected about 6 months after this.	*

	Access to Services	
2.	Countryside and Land-based Issues	2
3.	Crime and Community Protection	3
4.	Culture	6
	The Economy	
6.	Education, Skills & Learning	10
7.	Housing and the Built Environment	10
8.	Social Care and Health	13
	Transport	

### 1. ACCESS TO SERVICES

Access to services cuts across several priorities and can be improved by transport, shared services and better information. The South Wiltshire Strategic Alliance has adopted Access to services as one of their key priorities in the Community Strategy launched in June 2005.

#	Action	Theme	Priority	Mere	Update November 05	<b>Progress</b>
				Plan		
	Key: <sup>©</sup> Completed Actions, ✓Acti	ons Achieved	on Ongoing Ba	ısis, ⊁ Ir	n progress, <b>x</b> No Progress, <b>NA</b> No Longer Applicable, <b>?</b> No Information	n
1	SWSA priority to improve access to services across the district by 2009.	Access to Services	Access	Х	SWSA has adopted access to services as a priority in its Community Strategy, published June 05. An Action plan has been developed to address the specific issue of improving links between services. A pilot review of use of assets is currently being undertaken in the Amesbury Area.	
2	The County and District 'one-stop shop' facilities such as Mere Information Point (MIP) should be extended into rural communities.	Access to Services	Access	p20	Mere IP with new arrangements in place. New arrangements seem to be working well: Little opportunity for funding extension to villages except in a Mobile Library which is carrying more services.	*

# 2. COUNTRYSIDE AND LAND-BASED ISSUES

These issues are to do with the environment, recycling, composting, and wildlife conservation.

#	Action	Theme	Priority	Mere Plan	Update November 05	Progress
	Key: © Completed Actions, ✓Acti	ons Achieved	on Ongoing Ba	ısis, ⊁ Ir	progress, * No Progress, NA No Longer Applicable, ? No Information	n
121	A community composting scheme is being developed in Maiden Bradley.	Countryside & Land Based Issues	Composting	p14	Proposed site in Maiden Bradley was refused planning permission but alternative sites are being investigated.	×
123	It is now permissible to put suitably packaged dog waste into litter bins.	Countryside & Land Based Issues	Dog Waste	p16	Ongoing	<b>√</b>
130	Emphasize waste prevention and minimisation.	Countryside & Land Based Issues	Recycling	p17	No More Unwanted Mail Campaign run by WWT is up & running with postcards being delivered to all Wiltshire residents. 30/06/05	*
131	Encourage community groups to start a 'Rethink Rubbish' Directory.	Countryside & Land Based Issues	Recycling	p17	Directories published for Salisbury & Amesbury. Advertised for a volunteer for Mere Area in April 2005 - no replies.  Volunteers are being recruited to produce Recycling Directories for Downton, Wilton, Mere and Tisbury community areas, for launch in Spring 2006.	*
135	Local Plan allows for the conversion of rural buildings for community, employment and subject to certain criteria, residential uses.	Countryside & Land Based Issues	Rural Affairs	p17	Nothing to add - the policy continues to operate in this way.	<b>√</b>
136	Food from local producers to be promoted to schools & care homes.	Countryside & Land Based Issues	Rural Affairs	p17	No Progress	×
142	Work with Area of Outstanding Natural Beauty team to take forward projects associated with appreciation of the countryside and tourism and leisure in rural areas.	Countryside & Land Based Issues	Wildlife	p17	No progress on working together on tourism/leisure projects. Subject of setting up a Topic Group to move forward on this was put to Partnership Panel last week & they've referred it back for further discussion at team level, as not convinced we have the staff to undertake just at the moment. Hope to progress 2006. One point of note is all tourism officers were invited to the AONB offices on 21 October 2005 to hear about SW Tourism new strategy & to basically make contact with the AONB. Aim is to gain useful ideas on how best to progress in 2006.	*

**APPENDIX 2: Progress Report on the Mere Community Plan** 

#	Action	Theme	Priority	Mere	Update November 05	<b>Progress</b>
				Plan		
	Key: © Completed Actions, ✓Acti	ons Achieved	on Ongoing Ba	sis, ⊁ Ir	progress, × No Progress, NA No Longer Applicable, ? No Informatio	n
145	Have and carry out one long term wildlife project, with support from Wiltshire Wildlife Trust.	Countryside & Land Based Issues	Wildlife		Scheme in progress Castle Hill, Mere. Work of Plant Life International on juniper on Pepperbox Hill.	*
146	Castle Hill & Kingsmere open spaces	Countryside & Land Based Issues	Wildlife	p17	Scheme in progress Castle Hill, Mere.	*

# 3. CRIME AND COMMUNITY PROTECTION

Although Wiltshire is one of the safest counties in the country, crime and anti-social behaviour are still a concern within the Mere Area.

#	Action	Theme	Priority	Mere Plan	Update November 05	Progress
ŀ	Key: <sup>©</sup> Completed Actions, ✓Actions	Achieved on C	ngoing Basis, <del>3</del>	<b>₭</b> In prog	gress, × No Progress, NA No Longer Applicable, ? No Information	
202	Police and Parish Councillors to review the effectiveness of the new Licensing Act.	Crime & Community Protection	Alcohol	Х	Ongoing as new act starts to take effect.	*
203	Encourage greater participation in the M&DCSP by all eight parishes.	Crime & Community Protection	Anti-social Behaviour	p19	New Chair to be elected. Support for Parishes is still under strength.	×
206	The community will work with Community Safety Partnership Anti- Social Behaviour (ASB) Reduction Officer who co-ordinates multi-agency responses to complaints of ASB.	Crime & Community Protection	Anti-social Behaviour	p19	Ongoing. Training held in 2005 for PC's, Community Planners etc.	<b>√</b>

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ŀ	Key: <sup>©</sup> Completed Actions, ✓ Actions A	Achieved on C	ngoing Basis, <del>)</del>	₭ In prog	ress, × No Progress, NA No Longer Applicable, ? No Information	
211		Crime & Community Protection	Domestic Violence	p19	Mere Drop-in started in June and had one caller that day. Currently have 3 clients in that area, all referred by professionals (GPs, Vicars) that had previously been addressed.  Delivering talks to Tisbury Community Safety Partnership AGM (and offering same to Mere CSP)  Targeting 12 Parish Councils (in the Ebble Valley) offering to attend a meeting and talk on DV in rural areas. (Offer accepted by 2, 9 declined, no response from 1).  Trying to set up a Parish Councillor 'Champion' in each of these villages (no response).  Setting up Consultation Sessions with local key residents in Tisbury (disappointing response).  Starting a monthly Drop-In Surgery in Mere to assist victims/survivors. Delivering information, support and outreach services to victims/survivors in Salisbury District.  Writing articles for publications e.g. Salisbury & District NCT Summer Magazine, Blackmore Vale, various Parish Magazines.  Publicizing services to rural GP practices, Tisbury and Mere Teams of Vicars.  Delivering training to Salisbury & District Hospital A&E staff (ongoing) and Midwives and Neo-Natal staff.	
216		Crime & Community Protection	Police	p19	Community Beat Officers (CBO's) / Response Model adoption allocated CBO's to all areas. Primary role of officer close liaison. National Intelligence Model and daily tasking allocates resources to identified problems. Newly formed tasking unit can deal with local issues, providing additional resources to support the local officers.	*
217		Crime & Community Protection	Police	p19	Information on local beat officers with contact numbers are delivered through Neighbourhood Watch bulletins by the respective areas. Community Intelligence, National Intelligence Model and tasking, ensure officers in best place to deal with problems.	<b>✓</b>

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#	Action	Theme	Priority	Mere Plan	Update November 05	Progress
ŀ	<b>(ey:</b> © Completed Actions, ✓ Actions A	Achieved on C	ngoing Basis, <del>३</del>	<b>₭</b> In prog	ress, × No Progress, <b>NA</b> No Longer Applicable, <b>?</b> No Information	
224	Wiltshire Fire Brigade will encourage greater fire safety awareness by providing free advice to prevent deliberate fire setting.	Crime & Community Protection	Reducing Crime	p19	Wiltshire Fire Brigade (WFB) have an active Juvenile Firesetters programme to counsel those who have set fires or at risk of setting fires deliberately. These young people are referred to WFB by parents, relatives or partner organisations.  The Salamander project was run early in 2005. Based in Salisbury Fire Station this scheme relies upon referrals from partner organisations and involves members of Wiltshire Fire Brigade taking in 'at risk' youths from the community with the intention of assisting to rectify their behaviour. This has been very successful and 2 more events are planned.  WFB are promoting Arson awareness in schools, local business and the countryside.  A freephone number has been provided at Brigade Headquarters to facilitate free advice.	<b>✓</b>
229	South Wiltshire Community Safety Partnership to extend publicity of agencies able to help and offer expert advice and support. Introduce doorstep camera scheme where appropriate with support from community safety partnership.	Crime & Community Protection	Safety	X	Work ongoing	*
231	The South Wiltshire Community Safety Partnership is about to undertake training for Parish Councils, Housing Officers, Community Beat Officers and other people who will be able to tackle anti-social behaviour together.	Crime & Community Protection	Training	X	Anti-Social Behaviour training took place in the Autumn of 2004 in four areas of the district. (City, Nadder, Four Rivers and Stonehenge). Further sessions will be held in 2006.	*

# 4. CULTURE

Culture refers to all areas of life that contribute to quality of life from arts to leisure, wildlife, local facilities, architecture and history.

#	Action	Theme	Priority	Mere Plan	Update November 05	Progress
	Key: <sup>©</sup> Completed Actions, ✓Acti	ons Achieved	on Ongoing Ba	sis, ⊁ Ir	progress, * No Progress, NA No Longer Applicable, ? No Informatio	n
5	SDC to consider whether opportunities for rural arts initiatives and other cultural initiatives could be put on in village halls in keeping with the 'Accessing the Arts' plan.	Culture	Arts		SDC offers Rural Arts Wiltshire (RAW) to all the villages in our district. It is the Wiltshire wide rural arts touring scheme which we run in partnership with the other 3 district councils in Wiltshire and is operated on our behalf by Posthorn Arts. The scheme can't guarantee where performances will take place as they are dependent on a local volunteer from a village to be a local promoter for the scheme, obviously we let all villages know about the scheme so that they have the opportunity to access this service.  Mere Community Planner has spoken with SDC Arts Officer & will	<b>✓</b>
					make PC aware of facility. Literature available to PC's.	
8	Wiltshire Youth Arts Partnership provides access to creative opportunities for young people aged 13-21 years.		Arts	Х	From April 2004-June 05, the WYAP has run 118 sessions in S. Wilts with over 335 participants	<b>√</b>
11	Promote and encourage the use of www.southwilts.com	Culture	Information	X	southwilts.com website has been promoted by mailings to community groups, parish councillors, councillors, and businesses, as well as articles in The Citizen. It has approx 550 regular users, hosts 520 community sites and receives 14,500 visits per month. Opportunities exist for SWSA partners to use the website.	<b>√</b>
18	More parishes to identify their character, needs and term objectives through parish planning process.	Culture	Local Facilities	Х	Work ongoing – report to SDC Cabinet in September formally endorsed Parish Planning. 31 parishes across the district are at various stages of Parish Plan development with support from SDC Community Initiatives.	*
27	Consultation with parishes through Community First on demands on village halls and local strategies to maintain facilities by 2006.	Culture	Local Facilities	Х	Funding set aside by SDC Community Initiatives to facilitate a meeting for Village Hall managers. Rural facilities study 2005 will set out facilities available in each parish.	*
34	Mere Parish Council has an ongoing programme of development to include an all-weather pitch and outdoor bowling green.	Culture	Sporting Facilities	p24	New lease in place. Ongoing programme. Bowling green nearing completion. Sports pavilion construction due to commence in December 2005. Refurbished tennis courts being used more & more.	*

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	Key: <sup>©</sup> Completed Actions, ✓Acti	ons Achieved	on Ongoing Ba	sis, ⊁ Ir	progress, * No Progress, NA No Longer Applicable, ? No Informatio	n
	Mere PC to build a new Sports Pavilion on Duchy Manor Playing Fields, Mere for use by the community.		Sporting Facilities	p24	Sports Pavilion construction to begin December 2005.	*
37	Access to Tisbury Sports centre swimming pool should be helped by the 'wigglybus'	Culture	Sporting Facilities	p24	New 'Wigglybus' service to Gillingham Pool on Friday nights. Began September 2005.	<b>✓</b>
44	Explore options for an indoor sports facility at Zeals for use by all.	Culture	Sporting Facilities	p24	Funding & managements source being sought.	*
	AONB Community grant fund to be available for specific community projects.	Culture	Local Facilities		AONB Local Action Fund has been allocated to 3 projects this financial year. Applications already in for 2006 – looks like it's a very sought after fund! 2005 successful applicants: Maiden Bradley Churchyard - maintenance of yew trees beside road; Maiden Bradley Parish Plan Working Group - to publish & distribute the final draft of parish plan; Hindon Parish Hall - chairs for elderly & disabled people. Applicants in progress: East Knoyle Community Shop Association, Hindon Allotment Association	*

# 5. THE ECONOMY

Many of the other priorities are also linked to the economy.

#	Action	Theme	Priority	Mere	Update November 05	<b>Progress</b>
				Plan		
	Key: <sup>©</sup> Completed Actions, ✓Acti	ons Achieved	on Ongoing Ba	sis, ⊁ Ir	progress, * No Progress, NA No Longer Applicable, ? No Information	n
	For weekenders buying second homes - increase council tax to 90% for second homes.		Affordable Housing		Second home owners now pay 90% council tax (Brought into effect 1 April 2004)	<b>√</b>
	Local community to establish a group of volunteers to set up a collection point for the South Wiltshire Credit Union in Tisbury.		Local Facilities		Community First have helped the South Wiltshire Credit Union to apply for a grant with the Enterprise For Inclusion to: (i) Open collection points in Tisbury and Mere. (ii) operate the Credit Union to help people out of debt (with the Citizen's Advice Bureau). Awaiting outcome of grant application.	*

**APPENDIX 2: Progress Report on the Mere Community Plan** 

#	Action	Theme	Priority	Mere Plan	Update November 05	Progress
	Key: © Completed Actions, ✓Action	ons Achieved	on Ongoing Ba	sis, ⊁ Ir	n progress, × No Progress, <b>NA</b> No Longer Applicable, <b>?</b> No Information	n
70	East Knoyle Parish Council is to set up a community shop and post office run by volunteers and managed by an industrial provident society with ITC provision & sales of locally produced food.		Local Facilities	p21 & p27	A site owned by the Parish Council will be leased to East Knoyle Community Shop Association (EKCSA). This has planning consent. In May 2005 EKCSA were awarded £94,000 by DEFRA as 75% funding for the shop building and fitting out. The total project cost is £167,000 including building, stock, an information technology centre, fees and training. EKCSA has raised £18,000 by local donation and by holding events and have the promise of a further £2,500 in building materials. Builders have been selected following a tendering process. EKCSA await the result of grant applications to The Post Office, Rural Renaissance and other grant giving bodies all of whom have been very positive in initial enquiries. EKCSA hope to start building in September 2005 and open before Easter 2006.	*
73	SDC provides up to 100% relief on business rates to general stores, post offices and petrol filling stations in rural settlements where the population is less than 3,000.	Economy	Local Facilities	p21	Stats as at July 2005 for Mere Area: Shops receiving 100% relief - 8. Public Houses receiving 100% relief - 2. Pubs receiving 50% relief - 1. Petrol Filling Stations receiving relief - 2.	<b>✓</b>
80	Establish access to facilities in Mere Library, Mere School, Whitesheet Federated Primary School & East Knoyle Community Shop.	Economy	Local Facilities	p21	Extended Schools Capacity Building Project: Whitesheet Federated CEVA Primary School to lead rural schools cluster in proposal for part-time Community Area Extended Schools Co-ordinator to develop projects around childcare including pre-school and breakfast clubs and community use of IT and kitchen facilities.  Mere Community Planner spoken to all schools in July 2005. Further talks in new term. Partners in place if need is established.	*
82	In 2005/06 Salisbury District Council will investigate means to strengthen its planning policy to address the continuing decline of rural shops and services. (Wilton, Mere, Tisbury, Durrington).		Planning Policy	p21	Scrutiny review 2005/06 on sustainable rural communities will focus on this issue. The introduction of the new SDC Local Development Framework system provides a more sound means to look afresh at the policy approach - initial proposals should be published for consultation in April 06.	*
86	Establish a Mere and District website through partnership with local users, tourist office, traders, hoteliers, bed & breakfast proprietors, restaurateurs and local interests with the aim of attracting more visitors to the town of Mere and surrounding area.	Economy	Technology	p21 & p27	Mere Community Planner facilitated meeting in July 2005. Poor support from Chamber of Trade, who are lacking in membership.	×

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	Reprint an updated Mere guide in partnership with Salisbury Tourism Partnership.	Economy	Tourism	p27	Funds were set aside for the reprint of a Mere Visitor Guide in 2004/5, although they were not used. This project will be looked at again by STP when requested by Mere Chamber of Trade.	×
	All exchanges in the area will be upgraded to enable access to broadband.	Economy / Access to Services	Technology		All exchanges in Nadder, Southern and Stonehenge have been upgraded and enabled for broadband. Access now available in Mere (2004), Maiden Bradley (2005)	©

### 6. EDUCATION, SKILLS & LEARNING

This encompasses utilising educational facilities, developing skills and providing life long learning facilities.

#	Action	Theme	Priority	Mere Plan	Update November 05	Progress
	Key: <sup>⊚</sup> Completed Actions, ✓Acti	ons Achieved	on Ongoing Ba	sis, * Ir	progress, * No Progress, <b>NA</b> No Longer Applicable, <b>?</b> No Information	n
	Liaise with local schools (from September 2004) to examine use by the community under the Extended Schools Programme.	Skills &	Extended Schools		By Sept 2005 part-time Extended Schools Co-ordinators to be appointed by schools to develop extended schools activities/projects in each community area.  Mere Community Planner facilitated meetings in Mere in July 2005.	*
	Encourage outreach from local colleges into redundant buildings at Duchy Manor School to provide courses aimed at skills improved for young workers, craft skill courses and IT familiarisation courses for 'silver surfers'.	Skills &	Higher / Adult Education	p25	The College is working with the LEA and the community of Mere to establish a centre. Consultation with the community on the range of provision to be undertaken by Community Learning Coordinator.	*
	Centre through a free advice centre and	Education, Skills & Learning	Youth Facilities	p25	This has been achieved. Youth Forum took place in July 2005. Further forum in September 2005. Good support from agencies & voluntary sector.	©

#### 7. HOUSING AND THE BUILT ENVIRONMENT

Affordable housing is a key issue for all areas. As an indication of the importance of this, the South Wiltshire Strategic Alliance has adopted affordable housing as one of their key priorities in the Community Strategy launched in June 2005.

#	Action	Theme	Priority	Mere Plan	Update November 05	Progress
	<u> </u>	A 1:			NAME A STATE ON LOCAL	
	<b>Key:</b> <sup>⊚</sup> Completed Actions, ✓Acti	ons Achieved	on Ongoing Ba	sis, ⊁ in	progress, * No Progress, NA No Longer Applicable, ? No Information	n
	Supplementary Planning Guidance aims		Affordable Housing		Since publication of the Supplementary Planning Guidance (SPG) for Affordable Housing, the Council has been successfully negotiating the provision of 33% for affordable housing. Negotiations on sites now coming forward, as the SPG is well publicised, are seeking a provision of 40% affordable housing.	
	shared equity schemes with equity	Housing & the Built Environment	Affordable Housing		New affordable houses being built together with the Do It Yourself Shared Ownership programme (90 units).	*

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183	affordable homes on new larger	Housing & the Built Environment	Affordable Housing	p16	Mere area - New affordable houses being built - 52 in last year.	*
185	·	Housing & the Built Environment	Affordable Housing	X	The South Wiltshire Community Strategy (launched June 2005) includes Affordable Housing as one of its 4 key priorities and an action plan has been developed	✓
186	· · · ·	Housing & the Built Environment	Affordable Housing	p16	SDC (Fwd Planning & Strategic Housing) continue to facilitate discussion with local communities to assess opportunities for exception sites. The new Local Development Framework process will enable the council to be more proactive in identifying sites in partnership with communities.	✓
	SDC's homelessness strategy sets out how the council supports and advises customers with housing problems. Its aim is to provide a preventative service by offering any and all customers assistance through the Backup Service. For example this provides help towards rent deposits and rent in advance.	Housing & the Built Environment	Homelessness		The Council is to commission research that will provide a better understanding of the use of existing accommodation and identify service user needs in order to inform the future direction of service delivery for homelessness services. This should be completed by Dec. 05.  The Back Up service has been successfully used to help 67 households (as at 30/11/05) with securing a home in the private rented sector.	*

**APPENDIX 2: Progress Report on the Mere Community Plan** 

#	Action	Theme	Priority	Mere Plan	Update November 05	Progress
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	SDC is about to consult on a draft District Wide Design Guide which seeks to greatly improve the quality of new buildings across the district. Both previous Community Planning exercises and Best Value review of the planning service have highlighted the need to improve the quality of new buildings as a priority.			X	A District Wide Design Guide has now been published and consulted on. Entitled Creating Places, it will be adopted as Supplementary Planning Guidance to the Local Plan. The guidance it offers will be taken into account when deciding future planning applications. The guide has been widely publicised in the press and 350 copies have been sent out.  The guide seeks to act on findings of previous community planning exercises by setting a clear benchmark for the quality of design we will be seeking in new developments. It has been produced to deliver the following goals:  - An outline and explanation of the general principles of what is good design  - Raising the awareness of the importance of good design in the planning process.  - A benchmark for the quality of design.  - Introducing more consistency in the appraisal of new design  - A document that encourages a sustainable approach to design.  - Design which is site specific and tailored to the unique context and heritage of the district  - A guide that will assist with understanding, interpreting and implementing the council's planning policies  - Advice that will result in better applications and speedier processing.	©
	Use planning gain to improve local facilities in consultation with Parish Councils.	Housing & the Built Environment	Local Facilities	p16	Ongoing situation - See Mere Parish Plan	*
	Parish Councils to produce and publish Village Design Statements / Parish Plans.	Housing & the Built Environment	Planning	p16	Mere Parish Plan published April 2005. Maiden Bradley aims to produce a Parish Plan. Ongoing consultations - Fovant Sept 2005.	*
	A new contract was agreed in 2003 for more efficient removal of abandoned vehicles.	Housing & the Built Environment	Street Cleaning	Х	The contract is operating successfully. SDC has also established an electronic link to DVLA to get current vehicle registered keeper details overnight.	✓
	A review of street cleaning across the District will improve effectiveness by July 2005.		Street Cleaning	Х	The comprehensive review of street cleansing has been delayed. No target date has been set for carrying out the review.	×

#### 8. SOCIAL CARE AND HEALTH

The Wiltshire Strategic Board has set the target of Wiltshire becoming the healthiest county in England, by 2014. At a community area level, among the areas of concern were, lack of NHS dentistry, out of hours provision, support for people with long-term conditions.

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	from 2005. As part of this new responsibility, it will seek to improve access to NHS dental care in the area as a high priority. Quality of NHS dental care will also be improved.	& Health	·	Х	Five S.Wilts dental practices went live with Personal Dental Services (PDS) contracts in 2005, generating an additional 5,200 NHS registrations for S. Wilts. The General Dental Service contracts will be implemented from April 2006 in line with national timescales and the PCT will be working with non PDS dentists to move onto general dental service (GDS) contracts	<b>©</b>			
153	In partnership with Primary Care Trust encourage better clinic facilities for men's health and NHS Dentistry.	Social Care & Health	Dentistry	p18	Dentistry see 152.  A pilot on offering access to men's health via alternatives to NHS buildings e.g. at workplace, in pubs etc, is being piloted within the South in partnership with health promotion. The outcomes will be shared across other localities as appropriate.	*			
155	The Hospital Alternatives Team (HAT) & a range of other community rehab initiatives will improve quality of service offered to older people.	Social Care & Health	Elderly People	p18	The Hospital Alternative Team (HAT) has over the last 6 months continued to provide a rapid response to individuals in the S. Wilts community, who are in a crisis due to illness and/or sudden deterioration in their ability to manage within their own home due to other causes.  HAT's aim is to provide support from professionals and support workers in order that the person can remain within their own home if they do not require acute medical care. HAT as part of its services, can provide intermediate care within a residential care setting or within their own home. This is structured to promote independence that they wish to achieve and offers increased choice. HAT continues to monitor its activity and look at changes that may be required to meet need.				
170	Conduct a "Needs" survey, through the Primary Care Trust, of care provision to establish how far local facilities for the elderly (including housing and care) are available for the community.	Social Care & Health	Elderly People	Х	PCT and GP practices conduct annual patient surveys. This results in the agreement of action plans which are implemented and monitored over the year. Lift plans and staffing reviews reflect the population needs based on age, deprivation, access, long term conditions etc. Accessibility study in the Western part of the District (2005-06) to look at access to health care facilities as well as other key areas.	<b>√</b>			

**APPENDIX 2: Progress Report on the Mere Community Plan** 

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	Sunshine Healthy Living Project - improving basic rural facilities with new outreach services that have encouraged healthier lifestyles, reduced social isolation and increased access to advice on health.	Social Care & Health	Health	p18	In 2004-05: Our Enable disability advice worker gave information and advice to 240 people CAB adviser helped local clients to handle £60,000 of debt 10 Homestart volunteers helped 20 families with children under 5 needing support and friendship  A new Sunshine/Shaw Trust community garden established in Mere. The participants in the Sunshine SDC/Art Care sexual health video project for young people received the Diana, Princess of Wales Memorial Award.  40 women accessed information about local & national support agencies through roadshows and drop-ins organised by the women's rural development worker. 417 people received tailored, written home energy advice. 125 health professionals & other community leaders received training or presentations on the health risks of living in a cold or damp home.	*
	The Wiltshire Strategic Board aims for Wiltshire to become the healthiest county in England by 2012.	Social Care & Health	Health	X	So far, much effort has gone into creating an effective project structure with a steering group and a series of sub-groups each with clear Terms of Reference.  The Smoke Free Alliance has been adopted as a smoking reduction sub group, and new terms of reference have been drafted to give a more strategic approach. A proposal to develop a health promotion/prevention group for alcohol reporting jointly to the Community Safety Executive and the Healthier Wiltshire Project Board has been agreed.  Work on agreeing how to tackle the exercise and healthy eating agendas will start shortly.  During June - July 2005, two web-based surveys were conducted with Year 10 pupils (14-15 yrs), and with public sector employees, to establish baselines for the negotiation of Local Public Service Agreement targets this autumn.	
	Use planning gain from new developments to expand healthcare facilities.	Social Care & Health	Healthcare facilities	p18	No progress. Space available at Duchy Manor	×

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165	The SWSA will be working to improve links between services from 2005/06 as part of its priority to improve access to services.	Social Care & Health	facilities	Х	The South Wiltshire Community Strategy (launched June 2005) includes Access to Services as one of its 4 key priorities and an action plan has been developed to address the specific issue of improving links between services. A pilot review of use of public assets is currently being undertaken in the Amesbury Area.	
166	The Primary Care Trust will work with others, through the General Medical Services contract and initiation of a project, to develop services which support people with long-term conditions.	Social Care & Health	Long Term Patients	p18	This work links to the national initiative for Community Matrons. S.Wilts PCT has identified core conditions that could be managed differently and are working with all agencies and partners to establish agreed care pathways that predominantly deliver care and support in the community. A project nurse post was advertised in August the role of which will be to review the district nursing service, Hospital Alternative Team and their future relationship with the Community Matron role.	*
167	The Expert Patient Programme - designed to allow long term patients to manage their own healthcare, can run courses locally	Social Care & Health	Long Term Patients	X	Expert patient programmers are available across the whole PCT area. These are also offered to partnership agencies e.g. care homes and Age Concern - take up for the places have been poor. In addition SWPCT commissioned Arthritis Care to run 3 Arthritis care courses and a pain control workshop within S.Wilts for spring 2005.	*
156	The introduction of the new PCT out of hours service in Oct 2004 aims to improve coverage for the area.	Social Care & Health	Out of Hours Services	Х	Out of Hours Service was implemented as scheduled 1st Oct. 2004, via a S Wilts. OOH service and contracts with Dorset and New Forest. These services provide access to emergency primary care assessment for all S. Wilts residents. The service offers phone triage, nurse triage and access to a GP assessment (verbal or face to face) where required.	<b>✓</b>
169	Following the launch of the new out of hours service (Oct 2004), the Primary Care Trust will conduct a satisfaction survey after an appropriate period of time.	Social Care & Health	Out of Hours Services	Х	This is conducted monthly via the Out Of Hour's services as expected via the national quality standards. Feedback from the questionnaires - incidents, complaints, and patient compliments, are reviewed on a monthly basis and contribute to the development of the services.	<b>√</b>
168	The NHS improvement plan sets out targets to reduce waiting lists and improve patient choice of where and when they receive treatment. Target date 2005/06.	Social Care & Health	Patient Satisfaction	Х	The PCT are on target for implementing the national choose and book scheme. Future commissioning arrangements for S. Wilts include practice based commissioning and will offer opportunities for delivery of more services within the primary care setting, thus releasing capacity for access to urgent appointments within secondary care.	*

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	Primary Care Trust, of care provision to establish how far local facilities for the elderly (including housing and care) are available for the community.		Satisfaction	X	PCT and GP practices conduct annual patient surveys. This results in the agreement of action plans which are implemented and monitored over the year. Lift plans and staffing reviews reflect the population needs based on age, deprivation, access, long term conditions etc.  Accessibility study in the Western part of the District (2005-06) to look at access to health care facilities as well as other key services.	
	South Wiltshire Action Against Poverty (SWAAP) to identify social exclusion and poverty in our community and put in place measures to address them.	Social Care & Health	Poverty	p20	Examples from SWAAP: Charities Information Bureau (CIB) - Supporting disadvantaged people by the provision of information, advice & support on funding to individuals in financial need. ASK - Providing parenting skills training to parents of young people aged 8-16 years who present challenging behaviour. Salisbury & District CAB - Provision of a generalist advice service, accessible by a range of methods and available in rural locations, to ensure that individuals do not suffer through lack of knowledge of their rights and responsibilities, or through inability to express their needs effectively. Provision of specialist support in debt & welfare benefits to those who need it most.	
	Wiltshire Fire Brigade will provide free advice and home safety checks to encourage greater fire safety awareness.	Social Care & Health	Safety	p18	Hot strikes are carried out after every fire in a household to make those households in the immediate area aware of fire safety issues. This involves Fire-fighters calling upon the neighbours of the household that has suffered the fire to offer them fire safety advice. Wiltshire Fire Brigade has a target of fitting 5000 free smoke alarms in Wiltshire homes in 2005. In South Wiltshire we are on target to meet this goal. We have trained members of other partners to assist in this project eg Bobby Van.  A project will take place in late 2005 to make thatched property owners in South Wiltshire more aware of the potential for fires starting in there homes  We offer a free Home Fire Safety Check to any householder that may be at risk from fire.	

## 9. TRANSPORT

Here transport is considered in its widest sense to include footpaths and pedestrian safety, parking, public transport and road maintenance.

#	Action	Theme	Priority	Mere Plan	Update November 05	Progress
	<b>Key:</b> <sup>©</sup> Completed Actions, ✓Action	ons Achieve	d on Ongoing Ba	asis, ⊁ Ir	n progress, <b>x</b> No Progress, <b>NA</b> No Longer Applicable, <b>?</b> No Information	n
237	WCC in partnership with Liftshare, has launched Car Share Wiltshire - a service to match up people wanting to car share.	Transport	Car Share	X	Car Share Wiltshire currently has 519 registered users across Wiltshire. 83 of these have a SP postcode.	<b>✓</b>
246	Resurface Burton to Mere footpath and have regular maintenance.	Transport	Footpaths	p26	Contract with SDC and contractor to carry out monthly maintenance April - October.	*
267	Produce clearer integrated timetables for public transport.	Transport	Public Transport	p23/ p26	Some progress on clearer timetables.	*
268	Discuss timetabling with local bus companies through the Shaftesbury & Gillingham Area Transport Forum.	Transport	Public Transport	p23	Under discussion through the Shaftesbury & Gillingham Area Transport Forum.	*
270	Better public transport linking rural communities to essential services	Transport	Public Transport	p26	Wigglybus in operation in Mere area (funded by Government Challenge), providing a range of inter-village and town-village connections. The bus now has a brand new low-floor vehicle, launched in August 05. It now runs a Saturday evening night-link service from Mere to and from Salisbury.  Scope to improve rural public transport further is limited by available budget and rising transport costs.	*
275	WCC has allocated an additional £3m in the 2004 budget to improve maintenance of roads and pavements. Improvements to be made in accordance with the schedule of works issued by Highways Department.	·	Road Maintenance	х	WCC has allocated an additional £3M for highway maintenance in 2004-05, in order to reduce the number of potholes being reported through the CLARENCE system and to improve safety for the travelling public. The sites were identified by reference to the locations of potholes that had been reported through the CLARENCE system. Divisional staff then inspected all of the pothole locations and suggested a suitable treatment for each site. This information was collected and prioritised by the Local Transport Plan Programme Team and placed on a suitable programme for either surfacing (including patching), micro surfacing or surface dressing. The work was then carried out through Wiltshire Highways partnership, Ringway Parkman and RMC Surfacing. Some works were reprogrammed or deferred as the schemes progressed to reflect the cost of completed treatments.	

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280	Endeavour to achieve a balance between safe traffic movement and access to shops and businesses to suit all users and those with disabilities in Mere.	Transport	Road Safety	p23	Facilitating meeting with Chamber of Trade. C of T lacks minutes & meeting held was poorly attended by members	×
283	Improve safety on the A303 road and ensure that when dualled (2008-09), it enhances local needs and does not disadvantage the community through severance, access, lack of suitable crossings and overspill of traffic.	Transport	Road Safety	p23	The Highways Agency is continuing to work up the A303 Chicklade Bottom to Mere scheme for inclusion into the Targeted Programme of Improvements, the Government's programme for major improvements on the trunk road network. The timetable for implementation of both improvements will be determined in light of regional advice for priorities on transport schemes in the South West. This advice is not expected before the end of the year.	*
284	County-wide target to reduce the number of people killed or seriously injured on the roads by 40% by 2010.	Transport	Road Safety	X	Average deaths and serious injuries over 1994-98 = 388.4 Target reductions vs Actual reductions: 2000: 373 vs 373 2001: 256 vs 347 2002: 339 vs 322 2003: 324 vs 351 2004: 309 vs 326 2005: 295	*
285	Wiltshire County Council Travelwise team to work with schools through school travel plans.	Transport	Schools	Х	8 schools in South Wiltshire now have travel plans in place.	*
289	Improve direction signs on rural roads	Transport	Signage	p26	Seminar held for Parish Council's in June. The problem is being tackled as funds allow.	*
295	Local communities and police to identify particular spots where there is a persistent problem with speeding and work with parish councils to ensure that WCC place these locations on the list of schemes awaiting funding for traffic calming measures.	Transport	Speed Restriction	X	Requests for traffic calming are assessed by the Transportation and Development Group of the WCC Environmental Services Department. A Scheme Assessment Framework enables requests to be assessed against one another in an objective and quantitative way, in order to rank their priority. Funding is allocated by the County Council annually.	*
298	Highways Agency to put up 'preferred route' signs on A303 to assist in deliveries to essential local businesses.	Transport	Traffic Management	p23	No progress yet. Community Planner to consult with Mere Information Point staff as to need & to talk with Mary Pocock, SDC.	×

#	Action	Theme	Priority	Mere	Update November 05	<b>Progress</b>
				Plan		
	Key: © Completed Actions, ✓Acti	ons Achieve	d on Ongoing Ba	ısis, ⊁ Ir	n progress, × No Progress, NA No Longer Applicable, ? No Information	n
304	Reduce heavy lorries through Maiden Bradley village		Traffic Management	p26	Community consultations held in Tisbury Community Area provided opportunity for specific issues to be raised. Any specific traffic management requests need to be submitted to Transport & Development group at Wiltshire CC for consideration for funding under second Local Transport Plan	*
269	Support 'Wigglybus' to improve inter- village connections.	Transport	Public Transport	/p23/	Wigglybus in operation in Mere area (funded by Government Challenge), providing a range of inter-village and town-village connections. The bus now has a brand new low-floor vehicle, launched in August 05. It now runs a Saturday evening night-link service from Mere to and from Salisbury.	*

1.	Access to Services	1
2.	Countryside and Land-based Issues	2
3.	Crime and Community Protection	3
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	The Economy	
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#### 1. ACCESS TO SERVICES

Access to services cuts across several priorities and can be improved by transport, shared services and better information. The South Wiltshire Strategic Alliance has adopted Access to services as one of their key priorities in the Community Strategy launched in June 2005.

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				Plan		
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1	SWSA priority to improve access to services across the district by 2009.	Access to Services	Access	·	SWSA has adopted access to services as a priority in its Community Strategy, published June 05. An Action plan has been developed to address the specific issue of improving links between services. A pilot review of use of assets is currently being undertaken in the Amesbury Area.  SDC Customer Service Officers now make weekly visits to:  Tisbury - Doctors Surgery Thursdays 10-12pm The aim is to provide the same service as the main council offices.	*

## 2. COUNTRYSIDE AND LAND-BASED ISSUES

These issues are to do with the environment, recycling, composting, and wildlife conservation.

#	Action	Theme	Priority	Nadder Plan	Update November 05	Progress
	Key: © Completed Actions, ✓Acti	ons Achieved	on Ongoing Ba	asis, ⊁ Ir	n progress, × No Progress, NA No Longer Applicable, ? No Information	n
117	SDC, Wiltshire Waste Partnership and the Wiltshire Wildlife Trust are actively working together to promote home composting.	Countryside & Land Based Issues	Composting	p12	Major new community composting centre recently constructed in Weavelands Road, Tisbury.	<b>✓</b>
118	A community composting site will be established by the end of 2005.	Countryside & Land Based Issues	Composting		Major new community composting centre recently constructed in Weavelands Road, Tisbury.	©
119	Encourage community groups to start composting schemes.	Countryside & Land Based Issues	Composting		Major new community composting centre recently constructed in Weavelands Road, Tisbury.	<b>✓</b>
128	SDC and its partners, the Wiltshire Waste Partnership, are working to achieve the 31% recycling target by 2010.	Countryside & Land Based Issues	Recycling		Recycling initiatives are being developed in line with the waste management and recycling plan but overall recycling performance is currently below target	*
129	New mini recycling schemes to be set up in some villages.	Countryside & Land Based Issues	Recycling	X	13 new mini recycling centres have been developed including 9 in the Nadder Valley. In addition to the Nadder Valley there are now eight new recycling centres at Bishopstone, Great Wishford, Steeple Langford, Kilmington, Middle Woodford, Upper Woodford, Winterbourne Stoke and Winterbourne Gunner.	(0)
131	Encourage community groups to start a 'Rethink Rubbish' Directory.	Countryside & Land Based Issues	Recycling	'	Directories published for Salisbury & Amesbury. Volunteers are being recruited to produce Recycling Directories for Downton, Wilton, Mere and Tisbury community areas, for launch in Spring 2006.	*
135	Local Plan allows for the conversion of rural buildings for community, employment and subject to certain criteria, residential uses.	Countryside & Land Based Issues	Rural Affairs	p12	The policy continues to operate in this way.	<b>√</b>

## 3. CRIME AND COMMUNITY PROTECTION

Although Wiltshire is one of the safest counties in the country, crime and anti-social behaviour are still a concern within the Nadder Area.

#	Action	Theme	Priority	Nadder Plan	Update November 05	Progress
	Key: <sup>©</sup> Completed Actions, ✓Acti	ons Achieved	on Ongoing Ba	asis, ⊁ lı	n progress, * No Progress, <b>NA</b> No Longer Applicable, ? No Informatio	n
	Police and Parish Councillors to review the effectiveness of the new Licensing Act.	Crime & Community Protection	Alcohol	Х	Ongoing as new act starts to take effect.	*
	Salisbury Domestic Violence Forum to raise awareness of domestic violence in rural areas as an important issue and hidden crime, whilst recognising the difficulties victims/survivors have in seeking help and receiving services.	Crime & Community Protection	Domestic Violence		Delivering talks to Tisbury Community Safety Partnership AGM (and offering same to Mere CSP)  Setting up Consultation Sessions with local key residents in Tisbury (disappointing response). Delivering information, support and outreach services to victims/survivors in Salisbury District. Writing articles for publications e.g. Salisbury & District NCT Summer Magazine, Blackmore Vale, various Parish Magazines. Publicizing services to rural GP practices, Tisbury and Mere Teams of Vicars. Delivering training to Salisbury & District Hospital A&E staff (ongoing) and Midwives and Neo-Natal staff.	<b>✓</b>
	Ensure that via close liaison and consultation with the local community and utilising community intelligence, police resources are targeted and focused, maximising visibility and reassurance.	Crime & Community Protection	Police		Community Beat Officers (CBO's) / Response Model adoption allocated CBO's to all areas. Primary role of officer close liaison. National Intelligence Model and daily tasking allocates resources to identified problems. Newly formed tasking unit can deal with local issues, providing additional resources to support the local officers.	*
	New civilian appointment for the police to staff the enquiry office to allow for continued police presence on the streets	Community	Police	p20	New member of staff appointed.	©

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	Wiltshire Fire Brigade will encourage greater fire safety awareness by providing free advice to prevent deliberate fire setting.	Crime & Community Protection	Reducing Crime	Х	Wiltshire Fire Brigade (WFB) have an active Juvenile Firesetters programme to counsel those who have set fires or at risk of setting fires deliberately. These young people are referred to WFB by parents, relatives or partner organisations.  The Salamander project was run early in 2005. Based in Salisbury Fire Station this scheme relies upon referrals from partner organisations and involves members of Wiltshire Fire Brigade taking in 'at risk' youths from the community with the intention of assisting to rectify their behaviour. This has been very successful and 2 more events are planned.  WFB are promoting Arson awareness in schools, local business and the countryside.  A freephone number has been provided at Brigade Headquarters to facilitate free advice.	<b>✓</b>
227	'Call a Friend Scheme' soon to be introduced to the Nadder Valley community.	Crime & Community Protection	Safety	p20	Mere & District Community Safety Partnership are leading on this project. Scheme in place.	<b>©</b>
229	South Wiltshire Community Safety Partnership to extend publicity of agencies able to help and offer expert advice and support. Introduce doorstep camera scheme where appropriate with support from community safety partnership.	Crime & Community Protection	Safety	Х	Work ongoing	*
231	The South Wiltshire Community Safety Partnership is about to undertake training for Parish Councils, Housing Officers, Community Beat Officers and other people who will be able to tackle anti-social behaviour together.	Crime & Community Protection	Training	Х	Anti-Social Behaviour training took place in the Autumn of 2004 in four areas of the district. (City, Nadder, Four Rivers and Stonehenge). Further sessions will be held in 2006.	*
	Tisbury Youth Development Service provides 3 sessions weekly of youth work provision and there are plans to extend the opening.	Crime & Community Protection	Young People	p20	Achieved	<b>√</b>
234	Continue the Leisure Credit Scheme, rewarding young people for voluntary work in the community.	Crime & Community Protection	Young People	p20	This work has continued during summer 2005.	<b>√</b>

## 4. CULTURE

Culture refers to all areas of life that contribute to quality of life from arts to leisure, wildlife, local facilities, architecture and history.

#	Action	Theme	Priority	Nadder Plan	Update November 05	Progress
	Key: <sup>©</sup> Completed Actions, ✓Actions A	chieved on O	ngoing Basis, 🛪	€ In pro	gress, * No Progress, NA No Longer Applicable, ? No Information	
5	SDC to consider whether opportunities for rural arts initiatives and other cultural initiatives could be put on in village halls in keeping with the 'Accessing the Arts' plan.	Culture	Arts	X	SDC offers Rural Arts Wiltshire (RAW) to all the villages in our district. It is the Wiltshire wide rural arts touring scheme which we run in partnership with the other 3 district councils in Wiltshire and is operated on our behalf by Posthorn Arts. The scheme can't guarantee where performances will take place as they are dependent on a local volunteer from a village to be a local promoter for the scheme, obviously we let all villages know about the scheme so that they have the opportunity to access this service.	<b>√</b>
8	Wiltshire Youth Arts Partnership provides access to creative opportunities for young people aged 13-21 years.	Culture	Arts	p18	From April 2004-June 05, the WYAP has run 118 sessions in S. Wilts with over 335 participants.	<b>✓</b>
11	Promote and encourage the use of www.southwilts.com	Culture	Information	Х	southwilts.com website has been promoted by mailings to community groups, parish councillors, councillors, and businesses, as well as articles in The Citizen. It has approx 550 regular users, hosts 520 community sites and receives 14,500 visits per month. Opportunities exist for SWSA partners to use the website.	<b>√</b>
15	Increase mobile library services given there is a library in Tisbury and mobile services are not usually provided in a two-mile proximity. Need to assess demand for a mobile library plus stop in the hinterlands of Tisbury. Local community to identify where such a stop would be best sited.	Culture	Library	p18	This goal has been referred to the Operational Team and will be further considered in the next review of mobile library services. From Nov 2005 a new mobile library service for residential homes will stop at a residential home in Tisbury once a month.	*
16	AONB Community grant fund to be available for specific community projects.	Culture	Local Facilities	p18	AONB Local Action Fund has been allocated to 3 projects this financia year. Applications already in for 2006 – looks like it's a very sought after fund! 2005 successful applicants: Hindon Parish Hall - chairs for elderly & disabled people. Applicants in progress: Hindon Allotment Association.	*

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ı	Key: <sup>©</sup> Completed Actions, ✓Actions A	Achieved on O	ngoing Basis, 🛪	<b>₭</b> In pro	gress, * No Progress, NA No Longer Applicable, ? No Information	
18	More parishes to identify their character, needs and term objectives through parish planning process.	Culture	Local Facilities	Х	Work ongoing – report to SDC Cabinet in September formally endorsed Parish Planning. 31 parishes across the district are at various stages of Parish Plan development with support from SDC Community Initiatives.	*
27	Consultation with parishes through Community First on demands on village halls and local strategies to maintain facilities by 2006.	Culture	Local Facilities	X	Funding set aside by SDC Community Initiatives to facilitate a meeting for Village Hall managers. Rural facilities study 2005 will set out facilities available in each parish.	
42	In 2006 SDC will decide whether to transfer all of its sports and leisure facilities, including Tisbury, to a charitable trust. With the changes in local schools provision, SDC will again review the level of sports provision and consult with local users on any proposed changes. Community ownership in some form may be a long-term possibility.		Sporting Facilities	p19	Ongoing	*
55	WCC is looking at options for re-location of the Youth Centre, including the potential of old Court Room as a youth venue.	Culture	Young People	p19	Building work is in progress to accommodate re-location.	*

## 5. THE ECONOMY

Many of the other priorities are also linked to the economy.

#	Action	Theme	Priority		Update November 05	Progress
				Plan		
	<b>Key:</b> <sup>©</sup> Completed Actions, ✓Acti	ons Achieved	on Ongoing Ba	ısis, ⊁ Ir	n progress, x No Progress, NA No Longer Applicable, ? No Informatio	n
	For weekenders buying second homes - increase council tax to 90% for second homes.	Economy	Affordable Housing		Second home owners now pay 90% council tax (Brought into effect 1 April 2004)	<b>✓</b>
	Maintain agricultural practices but also help promote and develop alternative enterprises, e.g. biofuel production in conjunction with DEFRA and the AONB.	Economy	Economic Development	p14	Consultations to be arranged	×

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	Key: <sup>©</sup> Completed Actions, ✓Action	ons Achieved	on Ongoing Ba	sis, ⊁ I	n progress, * No Progress, NA No Longer Applicable, ? No Informatio	n
66	First local Food Festival held in Salisbury in September 2004 to help and support farmers and local supply chains, due to become an annual event.	Economy	Food Producers	p14	A successful food festival was held in September 2004, the 2005 event was held 26th to 29th August in partnership with Salisbury International Arts Festival. Stallholders included local farmers and producers, local restaurants and independent traders and other producers from further afield. The aim was to connect consumers with producers and to spread the message about good quality local food and drink.	<b>✓</b>
67	SDC promote farmers markets in Salisbury & other areas	Economy	Food Producers	X	In addition to the dedicated Farmers Market held in Salisbury on the first Wednesday of the month there is now a second monthly market on the third Wednesday. There is also a Farmers' Market section in the twice weekly Charter Market. These are all promoted through leaflets and other advertising.  Country Markets selling local produce occur in Wilton, Amesbury, Downton, and Tisbury.	<b>✓</b>
68	Local community to establish a group of volunteers to set up a collection point for the South Wiltshire Credit Union in Tisbury.	Economy	Local Facilities	p14	Community First have helped the South Wiltshire Credit Union to apply for a grant with the Enterprise For Inclusion to: (i) Open collection points in Tisbury and Mere. (ii) operate the Credit Union to help people out of debt (with the Citizen's Advice Bureau). Awaiting outcome of grant application.	*
73	SDC provides up to 100% relief on business rates to general stores, post offices and petrol filling stations in rural settlements where the population is less than 3,000.	Economy	Local Facilities	p14	Stats as at July 2005 for Nadder Area: Shops receiving 100% relief: - 10 Public Houses receiving 100% relief - 5 Pubs receiving 50% relief: 1 Petrol Filling Stations receiving relief - 2	<b>√</b>
78	Local communities to set up action groups to address the risk to local services.	Economy	Local Facilities	p14	WCC looking at access to jobs, learning opportunities, healthcare and food shops in the Nadder Valley area as part of the Local Transport Plan process.	*
79	Moped access project provides opportunity to secure employment or further education.	Economy	Local Facilities	p14	Project ended due to lack of funding.	NA
82	In 2005/06 Salisbury District Council will investigate means to strengthen its planning policy to address the continuing decline of rural shops and services. (Wilton, Mere, Tisbury, Durrington).	Economy	Planning Policy	p14	Scrutiny review 2005/06 on sustainable rural communities will focus on this issue. The introduction of the new SDC Local Development Framework system provides a more sound means to look afresh at the policy approach - initial proposals should be published for consultation in April 06.	*

#	Action	Theme	Priority	Nadder	Update November 05	<b>Progress</b>
				Plan		
	Key: <sup>©</sup> Completed Actions, ✓Acti	ons Achieved	on Ongoing Ba	sis, ⊁ Ir	n progress, * No Progress, <b>NA</b> No Longer Applicable, <b>?</b> No Informatio	n
	All exchanges in the area will be upgraded to enable access to broadband.	Economy / Access to Services	Technology		All exchanges in Nadder, Southern and Stonehenge have been upgraded and enabled for broadband.	©

# 6. EDUCATION, SKILLS & LEARNING

This encompasses utilising educational facilities, developing skills and providing life long learning facilities.

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94	· · ·	,	Educational Requirements	p15	The Learning Partnership considered at its September 05 meeting, the ways in which it can gather and use information on learning needs in the area and work with organizations to influence the development of different types of learning to meet those needs.	*
97		,	Extended Schools	p18	By Sept 2005 part-time Extended Schools Co-ordinators to be appointed by schools to develop extended schools activities/projects in each community area.	*
109	Encourage consultation on the needs for pre-school requirements.	Education, Skills & Learning	Pre-school	p15	Five public meetings were held to share information across Wiltshire on the proposal for 20 Children's Centres between 2006/2008. It is proposed that outreach services for the Nadder Valley will be provided from Salisbury.	*
114	The Youth Development Service aims to work with 5% of the 13-19 population not in education or employment, or 'at risk' through drug use, crime or teenage pregnancy.		Youth Facilities	p15	The Service is working with 4%; this target will be achieved.	<b>√</b>
115	Provide a young persons public access terminal based in the youth development centre, Tisbury.	Education, Skills & Learning	Youth Facilities	p15	Achieved	©

#### 7. HOUSING AND THE BUILT ENVIRONMENT

Affordable housing is a key issue for all areas. As an indication of the importance of this, the South Wiltshire Strategic Alliance has adopted affordable housing as one of their key priorities in the Community Strategy launched in June 2005.

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	Key: <sup>⊚</sup> Completed Actions, ✓Acti	ons Achieved	l on Ongoing Ba	ısis, ⊁ Ir	n progress, * No Progress, <b>NA</b> No Longer Applicable, <b>?</b> No Informatio	n
176	SDC's Local Plan Policy and Supplementary Planning Guidance aims to achieve up to 40% (min of 25%) affordable housing requirements on housing developments.		Affordable Housing	p21	Since publication of the Supplementary Planning Guidance (SPG) for Affordable Housing, the Council has been successfully negotiating the provision of 33% for affordable housing. Negotiations on sites now coming forward, as the SPG is well publicised, are seeking a provision of 40% affordable housing.	
185	The SWSA has adopted affordable housing as a key priority for 2004/09		Affordable Housing	p21	The South Wiltshire Community Strategy (launched June 2005) includes Affordable Housing as one of its 4 key priorities and an action plan has been developed	<b>√</b>
186	SDC encourages communities to promote Rural Exception Housing reserved for local people.		Affordable Housing	p21	SDC (Fwd Planning & Strategic Housing) continue to facilitate discussion with local communities to assess opportunities for exception sites. The new Local Development Framework process will enable the council to be more proactive in identifying sites in partnership with communities.	<b>√</b>
188	SDC's homelessness strategy sets out how the council supports and advises customers with housing problems. Its aim is to provide a preventative service by offering any and all customers assistance through the Backup Service. For example this provides help towards rent deposits and rent in advance.	Housing & the Built Environment	Homelessness	Х	The Council is to commission research that will provide a better understanding of the use of existing accommodation and identify service user needs in order to inform the future direction of service delivery for homelessness services. This should be completed by Dec. 05.  The Back Up service has been successfully used to help 67 households (as at 30/11/05) with securing a home in the private rented sector.	*

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	SDC is about to consult on a draft District Wide Design Guide which seeks		Local Facilities	sis, <b>*</b> Ir	progress, × No Progress, NA No Longer Applicable, ? No Information A District Wide Design Guide has now been published and consulted on. Entitled Creating Places, it will be adopted as Supplementary Planning Guidance to the Local Plan. The guidance it offers will be taken into account when deciding future planning applications. The guide has been widely publicised in the press and 350 copies have been sent out.  The guide seeks to act on findings of previous community planning exercises by setting a clear benchmark for the quality of design we will be seeking in new developments. It has been produced to deliver the	<u> </u>
					following goals:  - An outline and explanation of the general principles of what is good design  - Raising the awareness of the importance of good design in the planning process.  - A benchmark for the quality of design.  - Introducing more consistency in the appraisal of new design  - A document that encourages a sustainable approach to design.  - Design which is site specific and tailored to the unique context and heritage of the district  - A guide that will assist with understanding, interpreting and implementing the council's planning policies  - Advice that will result in better applications and speedier processing.	
		Housing & the Built Environment	Local Facilities	•	The RAF Chilmark site has now been sold although the council continues to advise the buyer on appropriate uses which have due regard to the wildlife interest	*
198	Village Design Statements / Parish	Housing & the Built Environment	Planning		Parish Plans under development in Tisbury, Donhead St Mary and Fovant	*
137		Housing & the Built Environment	Street Cleaning		The contract is operating successfully. SDC has also established an electronic link to DVLA to get current vehicle registered keeper details overnight.	<b>√</b>
	District will improve effectiveness by July		Street Cleaning		The comprehensive review of street cleansing has been delayed. No target date has been set for carrying out the review.	*

#### 8. SOCIAL CARE AND HEALTH

The Wiltshire Strategic Board has set the target of Wiltshire becoming the healthiest county in England, by 2014. At a community area level, among the areas of concern were, lack of NHS dentistry, out of hours provision, support for people with long-term conditions.

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	Key: <sup>⑤</sup> Completed Actions, ✓Acti	ons Achieved	on Ongoing Ba	asis, ⊁ lı	n progress, * No Progress, NA No Longer Applicable, ? No Informatio	n
	The South Wiltshire Primary Care Trust will take over responsibility for dentistry from 2005. As part of this new responsibility, it will seek to improve access to NHS dental care in the area as a high priority. Quality of NHS dental care will also be improved.	Health	Dentistry		Five S.Wilts dental practices went live with Personal Dental Services (PDS) contracts in 2005, generating an additional 5,200 NHS registrations for S. Wilts. The General Dental Service contracts will be implemented from April 2006 in line with national timescales and the PCT will be working with non PDS dentists to move onto general dental service (GDS) contracts	<b>©</b>
	The Hospital Alternatives Team (HAT) & a range of other community rehab initiatives will improve quality of service offered to older people.		Elderly People		The Hospital Alternative Team (HAT) has over the last 6 months continued to provide a rapid response to individuals in the S. Wilts community, who are in a crisis due to illness and or sudden deterioration in their ability to manage within their own home due to other causes.  HAT's aim is to provide support from professionals and support workers in order that the person can remain within their own home if they do not require acute medical care. HAT as part of its services, can provide intermediate care within a residential care setting or within their own home. This is structured to promote independence that they wish to achieve and offers increased choice. HAT continues to monitor its activity and look at changes that may be required to meet need.	
	Conduct a "Needs" survey, through the Primary Care Trust, of care provision to establish how far local facilities for the elderly (including housing and care) are available for the community.	Social Care & Health	Elderly People		PCT and GP practices conduct annual patient surveys. This results in the agreement of action plans which are implemented and monitored over the year. Lift plans and staffing reviews reflect the population needs based on age, deprivation, access, long term conditions etc. Accessibility study in the Western part of the District (2005-06) to look at access to health care facilities as well as other key areas.	<b>√</b>

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	Key: <sup>©</sup> Completed Actions, ✓Acti	ons Achieved	on Ongoing Basi	is, ⊁ Ir	n progress, × No Progress, NA No Longer Applicable, ? No Information	n
	Sunshine Healthy Living Project - improving basic rural facilities with new outreach services that have encouraged healthier lifestyles, reduced social isolation and increased access to advice on health.	Social Care & Health			In 2004-05: Our Enable disability advice worker gave information and advice to 240 people CAB adviser helped local clients to handle £60,000 of debt 10 Homestart volunteers helped 20 families with children under 5 needing support and friendship 16 people with learning disabilities took part in Mencap & SDC's weekly exercise class at Tisbury Sport Centre The Sunshine/Shaw Trust Tisbury Community Garden doubled in size, grew 18 different varieties of vegetables, 12 varieties of herb & 8 lots of fruit .  The participants in the Sunshine SDC/Art Care sexual health video project for young people received the Diana, Princess of Wales Memorial Award. Weekly exercise classes for frail elderly people started in Tisbury. 40 women accessed information about local & national support agencies through roadshows and drop-ins organised by the women's rural development worker. 417 people received tailored, written home energy advice. 125 health professionals & other community leaders received training or presentations on the health risks of living in a cold or damp home.	
161	Wiltshire Health Promotion Service encourages healthy eating and physical activity - an on-going rolling programme of work.	Social Care & Health	Health	p10	Health promotion in partnership with the Sunshine Healthy Living Project are writing a cookbook for older people which will be supported by cookery workshops.  A Schools' Nutrition Action Group has been established and is currently developing action plans.  A community dietician has been appointed whose role is to concentrate on nutrition within school age groups.  The Wiltshire Sports and Physical Action strategy has been finalized and will be launched Autumn 05.  Healthy Walks Within S.Wilts continue and in August expanded to include a pushchair walk pilot in partnership with Home Start.	*

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162	The Wiltshire Strategic Board aims for Wiltshire to become the healthiest county in England by 2012.	Social Care & Health	Health	X	So far, much effort has gone into creating an effective project structure with a steering group and a series of sub-groups each with clear Terms of Reference.  The Smoke Free Alliance has been adopted as a smoking reduction sub group, and new terms of reference have been drafted to give a more strategic approach. A proposal to develop a health promotion/prevention group for alcohol reporting jointly to the Community Safety Executive and the Healthier Wiltshire Project Board has been agreed.  Work on agreeing how to tackle the exercise and healthy eating agendas will start shortly.  During June - July 2005, two web-based surveys were conducted with Year 10 pupils (14-15 yrs), and with public sector employees, to establish baselines for the negotiation of Local Public Service Agreement targets this autumn.	*
164	The South Wiltshire Primary Care Trust (PCT) has submitted a bid (2004) for a new health facility in Tisbury.	Social Care & Health	Healthcare facilities	p11	No progress but part of strategic plans for LIFT.	×
165	The SWSA will be working to improve links between services from 2005/06 as part of its priority to improve access to services.	Social Care & Health	Healthcare facilities	p11	The South Wiltshire Community Strategy (launched June 2005) includes Access to Services as one of its 4 key priorities and an action plan has been developed to address the specific issue of improving links between services. A pilot review of use of public assets is currently being undertaken in the Amesbury Area.	<b>√</b>
167	The Expert Patient Programme - designed to allow long term patients to manage their own healthcare, can run courses locally		Patients	p11	Expert patient programmers are available across the whole PCT area. These are also offered to partnership agencies e.g. care homes and Age Concern - take up for the places have been poor. In addition SWPCT commissioned Arthritis Care to run 3 Arthritis care courses and a pain control workshop within S.Wilts for spring 2005.	*
156	The introduction of the new PCT out of hours service in Oct 2004 aims to improve coverage for the area.	Social Care & Health	Out of Hours Services	p11	Out of Hours Service was implemented as scheduled 1st Oct. 2004, via a S Wilts. OOH service and contracts with Dorset and New Forest. These services provide access to emergency primary care assessment for all S. Wilts residents. The service offers phone triage, nurse triage and access to a GP assessment (verbal or face to face) where required.	<b>√</b>

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	Following the launch of the new out of hours service (Oct 2004), the Primary Care Trust will conduct a satisfaction survey after an appropriate period of time.	Social Care & Health	Out of Hours Services	X	This is conducted monthly via the Out Of Hour's services as expected via the national quality standards. Feedback from the questionnaires - incidents, complaints, and patient compliments, are reviewed on a monthly basis and contribute to the development of the services.	<b>✓</b>
	The NHS improvement plan sets out targets to reduce waiting lists and improve patient choice of where and when they receive treatment. Target date 2005/06.	Social Care & Health	Patient Satisfaction		The PCT are on target for implementing the national choose and book scheme. Future commissioning arrangements for S. Wilts include practice based commissioning and will offer opportunities for delivery of more services within the primary care setting, thus releasing capacity for access to urgent appointments within secondary care.	*
	Conduct a "Needs" survey, through the Primary Care Trust, of care provision to establish how far local facilities for the elderly (including housing and care) are available for the community.	Social Care & Health	Patient Satisfaction		PCT and GP practices conduct annual patient surveys. This results in the agreement of action plans which are implemented and monitored over the year. Lift plans and staffing reviews reflect the population needs based on age, deprivation, access, long term conditions etc. Accessibility study in the Western part of the District (2005-06) to look at access to health care facilities as well as other key services.	<b>√</b>
	South Wiltshire Action Against Poverty (SWAAP) to identify social exclusion and poverty in our community and put in place measures to address them.	Social Care & Health	Poverty		Examples from SWAAP: Charities Information Bureau (CIB) - Supporting disadvantaged people by the provision of information, advice & support on funding to individuals in financial need. ASK - Providing parenting skills training to parents of young people aged 8-16 years who present challenging behaviour. Salisbury & District CAB - Provision of a generalist advice service, accessible by a range of methods and available in rural locations, to ensure that individuals do not suffer through lack of knowledge of their rights and responsibilities, or through inability to express their needs effectively. Provision of specialist support in debt & welfare benefits to those who need it most.	

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	Key: ☺ Completed Actions, ✓Acti	ons Achieved	on Ongoing Ba	asis, ⊁ l	n progress, × No Progress, NA No Longer Applicable, ? No Information	n
174		Social Care & Health	Safety		Hot strikes are carried out after every fire in a household to make those households in the immediate area aware of fire safety issues. This involves Fire-fighters calling upon the neighbours of the household that has suffered the fire to offer them fire safety advice. Wiltshire Fire Brigade has a target of fitting 5000 free smoke alarms in Wiltshire homes in 2005. In South Wiltshire we are on target to meet this goal. We have trained members of other partners to assist in this project eg Bobby Van.  A project will take place in late 2005 to make thatched property owners in South Wiltshire more aware of the potential for fires starting in there homes  We offer a free Home Fire Safety Check to any householder that may be at risk from fire.	

## 9. TRANSPORT

Here transport is considered in its widest sense to include footpaths and pedestrian safety, parking, public transport and road maintenance.

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	Key: ⊚ Completed Actions, ✓Acti	ons Achieved	on Ongoing Ba	sis, ⊁ In	progress, * No Progress, NA No Longer Applicable, ? No Informatic	n
237	WCC in partnership with Liftshare, has launched Car Share Wiltshire - a service to match up people wanting to car share.	Transport	Car Share		Car Share Wiltshire currently has 519 registered users across Wiltshire. 83 of these have a SP postcode.	<b>√</b>
247	Establish meetings in 2005 to assess starting a Good Neighbour Link Scheme in the Tisbury area.	Transport	Link Schemes	p17	Confirmed local support for a scheme. Management committee being formed with target start date of January 2006	*
272	WCC to work with the Wiltshire Rural Partnership to develop more community/ voluntary transport where existing services are not meeting needs.	Transport	Public Transport	·	Ongoing: Tisbus continuing (two new vehicles recently purchased); new LINK schemes recently started in Bourne & Woodford Valleys, and under development in Tisbury. Minibus sharing pilot underway in Salisbury area.	*
275	WCC has allocated an additional £3m in the 2004 budget to improve maintenance of roads and pavements. Improvements to be made in accordance with the schedule of works issued by Highways Department.	·	Road Maintenance		WCC has allocated an additional £3M for highway maintenance in 2004-05, in order to reduce the number of potholes being reported through the CLARENCE system and to improve safety for the travelling public. The sites were identified by reference to the locations of potholes that had been reported through the CLARENCE system. Divisional staff then inspected all of the pothole locations and suggested a suitable treatment for each site. This information was collected and prioritised by the Local Transport Plan Programme Team and placed on a suitable programme for either surfacing (including patching), micro surfacing or surface dressing. The work was then carried out through Wiltshire Highways partnership, Ringway Parkman and RMC Surfacing. Some works were reprogrammed or deferred as the schemes progressed to reflect the cost of completed treatments.	
278	An extensive part of the local road network is receiving repairs, followed by resurfacing in 2004/05 with particular attention being focussed on the south and western approaches to Tisbury, the communities in the two Donhead parishes and the west end of the Chalk Valley.	Transport	Road Maintenance	p16	Surface dressing completed 2005.	0

**APPENDIX 3: Progress Report on the Nadder Community Plan** 

#	Action	Theme	Priority	Nadder Plan	Update November 05	Progress	
	Key: <sup>©</sup> Completed Actions, ✓Actions Achieved on Ongoing Basis, * In progress, * No Progress, NA No Longer Applicable, ? No Information						
284	County-wide target to reduce the number of people killed or seriously injured on the roads by 40% by 2010.	Transport	Road Safety	Х	Average deaths and serious injuries over 1994-98 = 388.4 Target reductions vs Actual reductions: 2000: 373 vs 373 2001: 256 vs 347 2002: 339 vs 322 2003: 324 vs 351 2004: 309 vs 326 2005: 295	*	
295	Local communities and police to identify particular spots where there is a persistent problem with speeding and work with parish councils to ensure that WCC place these locations on the list of schemes awaiting funding for traffic calming measures.	Transport	Speed Restriction	Х	Requests for traffic calming are assessed by the Transportation and Development Group of the WCC Environmental Services Department. A Scheme Assessment Framework enables requests to be assessed against one another in an objective and quantitative way, in order to rank their priority. Funding is allocated by the County Council annually.	*	
297	WCC does not allocate funding for enhancement of street lighting. However, the upgrading of street lighting is generally included in traffic schemes.	Transport	Street Lighting	p17	No Information	?	
305	Traffic management issues to be discussed further as part of the Local Transport Plan consultation in 2004/05 taking account of road access constraints.	Transport	Traffic Management	p17	Community consultations held in Tisbury Community Area provided opportunity for specific issues to be raised. Any specific traffic management requests need to be submitted to Transport + Development group at Wiltshire CC for consideration for funding under second Local Transport Plan.	*	